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Not applicable

Provision of Independent Complaint Officers Framework

Hull City Council

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-007843

Procurement identifier (OCID): ocds-h6vhtk-04e674

Published 4 March 2025, 1:25pm

Section I: Contracting authority/entity

I.1) Name and addresses

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

Contact

Lucy Pattinson

Email

Lucy.Pattinson@hullcc.gov.uk

Telephone

+44 1482615737

Country

United Kingdom

Region code

UKE11 - Kingston upon Hull, City of

Internet address(es)

Main address

<https://www.hull.gov.uk/>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/104102>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Independent Complaint Officers Framework

Reference number

LP/25

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Hull City Council (The Authority) is seeking tenders from interested organisations to provide Independent Complaint Officers. The tender is an open procedure consisting of a one stage process. The contract is anticipated to commence 1st September 2025 ending by 31st August 2029 with an option to extend for a period of 2 x 12 month periods. The Authority has estimated the value of the Services to be £60,000 per annum. The estimated value is given in good faith to assist tenderers in making their submissions, it should not be interpreted as an undertaking to purchase any goods, services or works to any particular value by the Authority and does not form part of the Contract.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-006719](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV. 2.7

Place of text to be modified

Date

Instead of

Date

24 February 2025

Local time

12:00pm

Read

Date

27 March 2025

Local time

12:00pm

Section number

IV. 2.4

Place of text to be modified

Date

Instead of

Date

24 February 2025

Local time

12:00pm

Read

Date

27 March 2025

Local time

12:00pm