This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/007843-2025">https://www.find-tender.service.gov.uk/Notice/007843-2025</a>

Not applicable

# Provision of Independent Complaint Officers Framework

Hull City Council

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-007843

Procurement identifier (OCID): ocds-h6vhtk-04e674

Published 4 March 2025, 1:25pm

# Section I: Contracting authority/entity

#### I.1) Name and addresses

**Hull City Council** 

The Guildhall, Alfred Gelder Street

Hull

HU12AA

#### Contact

**Lucy Pattinson** 

#### **Email**

Lucy.Pattinson@hullcc.gov.uk

#### **Telephone**

+44 1482615737

## Country

United Kingdom

# Region code

UKE11 - Kingston upon Hull, City of

# Internet address(es)

Main address

https://www.hull.gov.uk/

Buyer's address

https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/104102

# **Section II: Object**

#### II.1) Scope of the procurement

#### II.1.1) Title

Provision of Independent Complaint Officers Framework

Reference number

LP/25

#### II.1.2) Main CPV code

• 85300000 - Social work and related services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Hull City Council (The Authority) is seeking tenders from interested organisations to provide Independent Complaint Officers. The tender is an open procedure consisting of a one stage process. The contract is anticipated to commence 1st September 2025 ending by 31st August 2029 with an option to extend for a period of 2 x 12 month periods. The Authority has estimated the value of the Services to be £60,000 per annum. The estimated value is given in good faith to assist tenderers in making their submissions, it should not be interpreted as an undertaking to purchase any goods, services or works to any particular value by the Authority and does not form part of the Contract.

## **Section VI. Complementary information**

### VI.6) Original notice reference

Notice number: 2025/S 000-006719

# Section VII. Changes

Section number

# VII.1.2) Text to be corrected in the original notice

| IV. 2.7                      |
|------------------------------|
| Place of text to be modified |
| Date                         |
| Instead of                   |
| Date                         |
| 24 February 2025             |
| Local time                   |
| 12:00pm                      |
| Read                         |
| Date                         |
| 27 March 2025                |
| Local time                   |
| 12:00pm                      |
| Section number               |
| IV. 2.4                      |
| Place of text to be modified |
| Date                         |
| Instead of                   |
| Date                         |
| 24 February 2025             |

| Local | l time |
|-------|--------|
|       |        |

12:00pm

Read

Date

27 March 2025

Local time

12:00pm