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Tender

## **FM1746 Biomass Service and Maintenance**

Wiltshire Council

F02: Contract notice

Notice identifier: 2023/S 000-007831

Procurement identifier (OCID): ocds-h6vhtk-03b3dc

Published 17 March 2023, 12:53pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wiltshire Council

County Hall

Trowbridge

BA14 8JN

#### **Contact**

Mrs Julia Simpkins

#### **Email**

[julia.simpkins@wiltshire.gov.uk](mailto:julia.simpkins@wiltshire.gov.uk)

#### **Telephone**

+44 1225718418

#### **Country**

United Kingdom

**Region code**

UKK15 - Wiltshire CC

**Internet address(es)**

Main address

<http://www.wiltshire.gov.uk/>

Buyer's address

<http://www.wiltshire.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

FM1746 Biomass Service and Maintenance

Reference number

DN661321

#### **II.1.2) Main CPV code**

- 50531000 - Repair and maintenance services for non-electrical machinery

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Wiltshire Council own and manage a portfolio of Biomass pellet boilers that serve a collection of Schools and Leisure Centres. There are eighteen installations comprising of twenty-nine boilers from varying manufacturers. The boilers provide space, water and swimming pool heating and are therefore integral to the operation of the council's building estate.

Wiltshire Council has a requirement for Biomass Servicing & Maintenance, and is therefore seeking quotations from suitably experienced and qualified Contractors to provide scheduled servicing and maintenance across the biomass portfolio including associated ancillary equipment and other miscellaneous equipment installed on Wiltshire Council controlled premises. This includes an annual Silo clean and biannual flue clean.

The contractor is expected to ensure that the boiler systems are maintained in a safe condition, ensuring their continuous function, and preventing the risk of injury to any person or damage to any property. The Contractor shall also provide an emergency breakdown repair service (including out of hours response), and regular ash clearance from site.

The contract will require the appointed company to have the skills and experience to work with all biomass boiler makes and models on the council's portfolio (see below). Furthermore, they will have experience of maintaining biomass pellet boilers (not just chip boilers) and of working with commercial scale boilers in large, complex operational buildings.

It is a requirement of the tender that the winning contractor be registered as a HETAS Approved Biomass Maintenance Scheme company.

Well maintained biomass systems ensure the heating and continued operation of council facilities. They also ensure that the Renewable Heat Incentive subsidy is guaranteed and that the costs of maintaining and fuelling the boilers are therefore subsidised.

Furthermore, well maintained boilers ensure that the associated emissions from burning biomass pellets are kept at regulated and compliant levels.

The continued operation of efficient biomass boilers is, in fact, part of the agreed aims of the councils published Climate Strategy.

A prompt and competent reactive maintenance service will ensure that a building remains open and usable and that any heating failures do not affect the operational capacity of the building.

The list of boiler makes and models is as follows:

Hargassner HSV 58

Windhager BioWin 60

Hargassner Eco PK 330

Hargassner Eco-PK 225kW

ETA PC50

Froling TX 200

Remeha Gilles HPK- RA 75

Hargassner HSV 200

Hoval STU425

Hargassner HSV 109

Froling T4 pellet

Pelletfire Plus

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 44621200 - Boilers

### **II.2.3) Place of performance**

NUTS codes

- UKK15 - Wiltshire CC

### **II.2.4) Description of the procurement**

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Hargassner Eco-PK 225kW

ETA PC50

Froling TX 200

Remeha Gilles HPK- RA 75

Hargassner HSV 200

Hoval STU425

Hargassner HSV 109

Froling T4 pellet

Pelletfire Plus

The successful contractor must have a high degree of technical knowledge and expertise in the pellet boiler field and be able to respond within a sufficient timescale to emergency breakdown call outs. Specifically, it is expected that the contractor will seek to:

- Raise the standard of maintenance to include proactive attention

- Conform to manufacturers guidelines
- Standardise cyclical maintenance activity
- Increase standardisation of equipment and systems across the biomass portfolio
- Purpose improvements and resilience of boilers in the biomass portfolio
- Raise the level of compliance assurance within the biomass portfolio
- Provide out of hours and reactive cover
- Provide a detailed Planned Preventative Maintenance Schedule
- Ensuring the service efficiency
- Ensure an annual flue cleaning service
- Ensure an annual pellet silo cleaning service
- Ensure a regular ash disposal service

The council currently has 16 sites that are RHI accredited and the successful contractor is expected to have a thorough understanding of the requirements of the RHI scheme, particularly for a 'complex' system, in order to ensure that those boilers are maintained to the expected standard and that the RHI income for the council is preserved. The contractor is expected to work with the council to ensure ongoing compliance with all present and any future RHI regulations as set out by OFGEM.

It is expected that the contractor will have reasonable access to all parts from all relevant boiler manufacturers, and that they will carry a stock of critical spares.

Engineers attending school sites must have a current and valid DBS check.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 July 2023

End date

30 June 2028

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 May 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

4 May 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Wiltshire Council

County Hall, Bythesea Road,

Trowbridge

BA14 8JN

Country

United Kingdom