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Contract

2023/2024-1363 - ICE GP link system

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2025/S 000-007828

Procurement identifier (OCID): ocds-h6vhtk-041a6b

Published 4 March 2025, 12:11pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

Alder House, Alder Court

St Asap

LL170JL

Email

emma.burns@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2023/2024-1363 - ICE GP link system

Reference number

2023/2024-1363

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Maintenance and support of electronic requesting and results notification system to all East area GP's and community areas.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £91,008

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48180000 - Medical software package

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

maintenance and support as part of national reporting systems for Pathology and primary care.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

It is considered that this contract can be placed using the negotiated procedure without prior publication of a contract notice pursuant to Article 32(2)(b)(ii) of the Directive 2014/24/EU (Regulation 32(2)(b)(ii) of the Public Contract Regulations 2015). This is for technical reasons in that this contract may not be awarded to any other particular economic operator and no reasonable alternative or substitute exists as the development of such an advanced system cannot be provided in a short time scale and it is not available without investing a disproportionate and unreasonable amount of public money and no other economic operator can perform this contract. The appointment of another economic operator would disrupt service delivery and large scale change over- no system or systems could be implemented to service nearly 1000 users across BCUHB without major financial and time interference and it would not be possible to roll out and develop a system in this format with its huge list of technical aspects without affecting on-going and previous service delivery and savings. Such a change would also result in a potential threat to the health and well being of the population Wales.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033932](#)

Section V. Award of contract

Contract No

2023/2024-1363

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 November 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Clinisys Solutions Limited

Culverdon House, Abbots Way

Chertsey

KT169LE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £91,008

Section VI. Complementary information

VI.3) Additional information

(WA Ref:148720)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom