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Tender

Access and Identity Management Service (AIMS)

National Institute For Health And Care Excellence

F02: Contract notice

Notice identifier: 2021/S 000-007820

Procurement identifier (OCID): ocds-h6vhtk-02a5fd

Published 14 April 2021, 2:39pm

Section I: Contracting authority

I.1) Name and addresses

National Institute For Health And Care Excellence

Level 1A City Tower, Piccadilly Plaza

Manchester

M1 4BT

Contact

Irene Walker

Email

irene.walker@nice.org.uk

Telephone

+44 1618703198

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

<https://www.nice.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Search>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Access and Identity Management Service (AIMS)

II.1.2) Main CPV code

- 72300000 - Data services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Institute for Health and Care Excellence (NICE) is seeking to procure an Access and Identity Management Service (AIMS) consisting of both an Identity Provider (IdP) and Access Management Federation (AMF). The service will authenticate users and authorise access to content, verifying eligible users based on user or organisational entitlement. The aim of the service is to establish and maintain a managed service ensuring continual availability and access to content for more than 314,000 eligible users following the end of the current service contract on 30 April 2022.

AIMS will provide eligible users with access to content: digital knowledge resources purchased from publishers such as databases, journals, evidence summaries, e-books and point of care tools. This content may be purchased nationally or regionally by Health Education England (HEE), as well as locally or collectively (consortia) by individual NHS Trusts or healthcare related organisations. Eligible users are UK healthcare professionals working in the NHS, social care and other eligible organisations in line with the national eligibility criteria.

The suppliers Identity Provider (IdP) will be responsible for providing identifiers for users looking to interact with the system; asserting to the system that the identifier presented by a user is known to the publisher; and providing other information about the user via specified in Data attributes. The service must include a web browser-based interface for user self-registration and account management and an API to support these functions.

The suppliers Access Management Federation (AMF) must use SAML2 protocols and/or must be a participating member of an existing identity federation (with registered SAML IdP and SP entities) that all publishers are part of or can join.

The service must also be supported by a web-browser based interface to allow service management of accounts, access to content, audit functionality and statistics by a network of staff.

Suppliers must demonstrate working relationships with publishers of health and social care resources. This procurement is not seeking to build an AIMS system, NICE is seeking existing systems including the AMF.

II.1.5) Estimated total value

Value excluding VAT: £850,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 73110000 - Research services
- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

Please see the service specification in the procurement documents

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

42

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 months extension options

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 233-576574](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 June 2021

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 June 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

National Institute for Health and Care Excellence (NICE)

Manchester

M1 4BT

Country

United Kingdom