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Tender

## **Access and Identity Management Service (AIMS)**

National Institute For Health And Care Excellence

F02: Contract notice

Notice identifier: 2021/S 000-007820

Procurement identifier (OCID): ocds-h6vhtk-02a5fd

Published 14 April 2021, 2:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

National Institute For Health And Care Excellence

Level 1A City Tower, Piccadilly Plaza

Manchester

M1 4BT

#### **Contact**

Irene Walker

#### **Email**

[irene.walker@nice.org.uk](mailto:irene.walker@nice.org.uk)

#### **Telephone**

+44 1618703198

#### **Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**Internet address(es)**

Main address

<https://www.nice.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.contractsfinder.service.gov.uk/Search>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Access and Identity Management Service (AIMS)

**II.1.2) Main CPV code**

- 72300000 - Data services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The National Institute for Health and Care Excellence (NICE) is seeking to procure an Access and Identity Management Service (AIMS) consisting of both an Identity Provider (IdP) and Access Management Federation (AMF). The service will authenticate users and authorise access to content, verifying eligible users based on user or organisational entitlement. The aim of the service is to establish and maintain a managed service ensuring continual availability and access to content for more than 314,000 eligible users following the end of the current service contract on 30 April 2022.

AIMS will provide eligible users with access to content: digital knowledge resources purchased from publishers such as databases, journals, evidence summaries, e-books and point of care tools. This content may be purchased nationally or regionally by Health Education England (HEE), as well as locally or collectively (consortia) by individual NHS Trusts or healthcare related organisations. Eligible users are UK healthcare professionals working in the NHS, social care and other eligible organisations in line with the national eligibility criteria.

The suppliers Identity Provider (IdP) will be responsible for providing identifiers for users looking to interact with the system; asserting to the system that the identifier presented by a user is known to the publisher; and providing other information about the user via specified in Data attributes. The service must include a web browser-based interface for user self-registration and account management and an API to support these functions.

The suppliers Access Management Federation (AMF) must use SAML2 protocols and/or must be a participating member of an existing identity federation (with registered SAML IdP and SP entities) that all publishers are part of or can join.

The service must also be supported by a web-browser based interface to allow service management of accounts, access to content, audit functionality and statistics by a network of staff.

Suppliers must demonstrate working relationships with publishers of health and social care resources. This procurement is not seeking to build an AIMS system, NICE is seeking existing systems including the AMF.

### **II.1.5) Estimated total value**

Value excluding VAT: £850,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 73110000 - Research services
- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

### **II.2.4) Description of the procurement**

Please see the service specification in the procurement documents

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

42

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

2 x 12 months extension options

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 233-576574](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 June 2021

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

8 June 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

National Institute for Health and Care Excellence (NICE)

Manchester

M1 4BT

Country

United Kingdom