

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007817-2025>

Contract

2024 Aberdeen City Council Care and Support at Home

Aberdeen City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-007817

Procurement identifier (OCID): ocds-h6vhtk-045a5a

Published 4 March 2025, 11:55am

Section I: Contracting authority

I.1) Name and addresses

Aberdeen City Council

Woodhill House

Aberdeen

AB16 5GB

Contact

Mandy Reid

Email

Mandy.Reid@aberdeencity.gov.uk

Telephone

+44 1467539600

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.aberdeencity.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2024 Aberdeen City Council Care and Support at Home

Reference number

26778

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Aberdeen City Council intend to award a single contract for the provision of a care at home service which will be delivered to all adults (i.e. those over 16 years of age) across Aberdeen City deemed in need of Services regardless of primary care type. This will include individuals who may have learning disabilities, physical disabilities, mental health difficulties, acquired brain injury and those who are experiencing difficulties associated with using drugs and/or alcohol.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £120,089,858

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City

II.2.4) Description of the procurement

Aberdeen City Council requires the provision of Care and Support at Home services for all adults (i.e. those over 16 years of age) across Aberdeen City deemed in need of services regardless of primary care type, who meet the current eligibility criteria and require assistance through visiting support to live independently and to develop, regain or retain their daily living skills through provision of personal care, personal support, housing support, or any other type of support deemed appropriate to meet identified outcomes. This will include individuals who may have learning disabilities, physical disabilities, mental health difficulties, acquired brain injury and those who are experiencing difficulties associated with using drugs and/or alcohol. Commensurate with the Partnership's philosophy of outcomes-focussed care, Services delivered shall meet personal outcomes in line with GIRFE principles, rather than outcomes associated with specific client group.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Contract duration and estimated value includes initial five year contract term with two additional 1 year extensions

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-015680](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 January 2025

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 13

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Granite Care Consortium

First Floor, 32 Scotstown Road, Bridge of Don

Aberdeen

AB23 8HG

Country

United Kingdom

NUTS code

- UKM50 - Aberdeen City and Aberdeenshire

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £120,089,858

Section VI. Complementary information

VI.3) Additional information

1. The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

*The following applies if no credit check can be undertaken:

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected. Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = 10m

Public Liability Insurance = 5m

(add any others in the same format)

Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services as described. A minimum of two examples will be required.

(SC Ref:792225)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court

Castle Street

Aberdeen

AB10 1WP

Country

United Kingdom