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Contract

Grounds Maintenance Contract (including Assisted Garden Maintenance)

Highland Residential (Inverness) Limited

F03: Contract award notice

Notice identifier: 2025/S 000-007814

Procurement identifier (OCID): ocds-h6vhtk-04ccc0

Published 4 March 2025, 11:53am

Section I: Contracting authority

I.1) Name and addresses

Highland Residential (Inverness) Limited

98 – 100 High Street

Invergordon

IV18 0DL

Email

alex.ramsden@highlandresidential.co.uk

Telephone

+44 1349855784

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.highlandresidential.co.uk/0/home/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30339

I.4) Type of the contracting authority

Other type

Factor

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Grounds Maintenance Contract (including Assisted Garden Maintenance)

II.1.2) Main CPV code

- 77314000 - Grounds maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Highland Residential is a social enterprise company, a wholly owner subsidiary of Albyn Housing Society Ltd. This is the Contract Award notice for the provision of grounds maintenance to factored sites and assisted garden maintenance (AGM) for eligible tenants' gardens. There is also an element of improvements through landscaping. There are currently 178 sites where grounds maintenance is required, plus 123 assisted garden maintenance, in various locations across the Highlands.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,963,260

II.2) Description

II.2.1) Title

North Highlands including Inverness, Nairn, Alness, Dingwall, Invergordon and other areas

Lot No

1

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Inverness, Alness, Nairn, Invergordon, Wick, Nairn and others

II.2.4) Description of the procurement

This lot includes 159 sites and 114 gardens (numbers subject to change over the duration of the contract).

The purpose is to instil a sense of pride in where our tenants (and owners) enjoy living. Works include:

- Regular grass cutting and maintenance
- Regular shrub/planted areas and hard surfaces maintenance
- Routine maintenance tasks such as leaf clearance and hedge/shrub pruning.
- Litter pick up and disposal
- Planting of new and replacement shrubs, hedges and bulbs etc.
- The design of landscape features as requested by Highland Residential

Having tidy, well-maintained grounds positively impacts on our tenants' (and owners') experience and their overall satisfaction with where they live. It's important that the work is carried out to a consistently high standard, with each site left well-maintained and clean and tidy.

The contractor will be required to submit Key Performance Indicator information and communicate effectively with Highland Residential. Community benefits are contractually required.

II.2.5) Award criteria

Quality criterion - Name: Method Statement / Weighting: 15

Quality criterion - Name: Quality, performance and communications / Weighting: 15

Quality criterion - Name: Resources / Weighting: 20

Quality criterion - Name: Health & Safety / Weighting: 10

Quality criterion - Name: Community Benefits / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Highland Residential may require quotes for additional works over and above the regular maintenance and gardening.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Community benefits will be required.

A site visit was mandatory.

II.2) Description

II.2.1) Title

Aviemore and Cairngorms

Lot No

2

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Aviemore, Grantown on Spey, Cairngorms

II.2.4) Description of the procurement

This lot includes 19 sites and 9 gardens (numbers subject to change over the duration of the contract).

The purpose is to instil a sense of pride in where our tenants (and owners) enjoy living. Works include:

- Regular grass cutting and maintenance
- Regular shrub/planted areas and hard surfaces maintenance
- Routine maintenance tasks such as leaf clearance and hedge/shrub pruning.
- Litter pick up and disposal
- Planting of new and replacement shrubs, hedges and bulbs etc.
- The design of landscape features as requested by Highland Residential

Having tidy, well-maintained grounds positively impacts on our tenants' (and owners') experience and their overall satisfaction with where they live. It's important that the work is carried out to a consistently high standard, with each site left well-maintained and clean and tidy.

The contractor will be required to submit Key Performance Indicator information and communicate effectively with Highland Residential. Community benefits are contractually required.

II.2.5) Award criteria

Quality criterion - Name: Quality, Performance and Communications / Weighting: 15

Quality criterion - Name: Resources / Weighting: 20

Quality criterion - Name: Health & Safety / Weighting: 10

Quality criterion - Name: Community Benefits / Weighting: 10

Quality criterion - Name: Method Statement / Weighting: 15

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Highland Residential may request quotes for additional works on an ad hoc basis, in addition to the regular maintenance and gardening.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Community Benefits are required.

Mandatory Site visit was required prior to bidding.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-041458](#)

Section V. Award of contract

Lot No

1

Title

North Highlands including Inverness, Nairn, Alness, Dingwall, Invergordon and other areas

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Higher Ground Community Services Ltd

The Pines, Conon Bridge

Dingwall

IV7 8AQ

Telephone

+44 7789752848

Country

United Kingdom

NUTS code

- UKM62 - Inverness & Nairn and Moray, Badenoch & Strathspey

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,799,760

Section V. Award of contract

Lot No

2

Title

Aviemore and Cairngorms

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Highland Groundcare Ltd

C/O A9 Accountancy Limited Elm House , Cradlehall Business Park

Inverness

IV2 5GH

Telephone

+44 7833910306

Country

United Kingdom

NUTS code

- UKM62 - Inverness & Nairn and Moray, Badenoch & Strathspey

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £163,500

Section VI. Complementary information

VI.3) Additional information

(SC Ref:792223)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Sherriff Court

Inverness

Country

United Kingdom