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Contract

## **Technology Enabled Care Services 2 (SBS 10144)**

NHS Shared Business Services Limited

F03: Contract award notice

Notice identifier: 2023/S 000-007806

Procurement identifier (OCID): ocds-h6vhtk-032dfc

Published 17 March 2023, 11:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Shared Business Services Limited

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

#### **Contact**

Kelly Bevington

#### **Email**

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

Buyer's address

<https://www.sbs.nhs.uk/>

**I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Technology Enabled Care Services 2 (SBS 10144)

Reference number

SBS 10144

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement for the provision of Technology Enabled Care Services 2 and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations.

The framework includes Remote Clinical Monitoring, Alarm Receiving Centre Platforms, Digital Alarm Solutions and Peripherals, Intelligent Activity Monitoring, Patient Controlled Personalised Healthcare Records, One Stop Shop / Combined Solution.

Lot 1 - Remote Clinical Monitoring

Lot 2 - Alarm Receiving Centre Platforms

Lot 3 - Digital Alarm Solutions and Peripherals

Lot 4 - Intelligent Activity Monitoring

Lot 5 - Patient Controlled Personalised Healthcare Records

Lot 6 - One Stop Shop / Combined Solution

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £150,000,000

## **II.2) Description**

**II.2.1) Title**

Remote Clinical Monitoring

Lot No

1

**II.2.2) Additional CPV code(s)**

- 33100000 - Medical equipments
- 51300000 - Installation services of communications equipment
- 85323000 - Community health services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

**II.2.4) Description of the procurement**

Lot 1 is for the provision of Remote Clinical Monitoring and the awarded suppliers have been required to demonstrate that they can facilitate the provision of remote clinical monitoring platforms, services and connected vital sign devices for the purpose of Remote Clinical Monitoring. The purpose being to help people manage their acute conditions in a community or medical environment, e.g. those being monitored in a virtual ward (Covid-19 related or otherwise), those with long-term conditions such as diabetes, stroke and heart failure, or short-term surveillance as part of post-operative care in a supported early discharge service in connection with the Procurement

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 15%

**II.2.11) Information about options**

Options: Yes

Description of options

The Term of this Framework Agreement shall be 18 months from the Commencement Date and may be extended provided that the duration of this Framework Agreement shall be no longer than 4 years in total.

## **II.2) Description**

### **II.2.1) Title**

Alarm Receiving Centre Platforms

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48610000 - Database systems
- 48620000 - Operating systems
- 48800000 - Information systems and servers

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 2 is for the provision of Alarm Receiving Centre Platforms and the awarded Suppliers have been required to demonstrate that they can facilitate the provision of Digital Alarm Receiving Centre Software Platforms in connection with the Procurement.

Alarm Receiving Centre Platforms are essentially the software platform that allows the remote connection of telecare and telehealth devices to an alarm receiving center.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 15%

## **II.2.11) Information about options**

Options: Yes

Description of options

The Term of this Framework Agreement shall be 18 months from the Commencement Date and may be extended provided that the duration of this Framework Agreement shall be no longer than 4 years in total.

## **II.2) Description**

### **II.2.1) Title**

Digital Alarm Solutions and Peripherals

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 35121700 - Alarm systems
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 3 is for the provision of Digital Alarm Solutions and Peripherals and the awarded Suppliers have been required to demonstrate that they can facilitate the automatic and remote non-clinical monitoring of individuals using a combination of behavioral and

environmental sensors, alarms or other means linked to a communications device such as a hub in the home in connection with the Procurement

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 15%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Term of this Framework Agreement shall be 18 months from the Commencement Date and may be extended provided that the duration of this Framework Agreement shall be no longer than 4 years in total.

## **II.2) Description**

### **II.2.1) Title**

Intelligent Activity Monitoring

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 48510000 - Communication software package
- 48810000 - Information systems
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

Lot 4 is for the provision of Intelligent Activity Monitoring and the awarded Suppliers have been required to demonstrate that they can they can facilitate Intelligent Activity Monitoring using a system of non-intrusive system of sensors, machine learning and automatic data communication to facilitate monitoring the activities of daily living (ADLs) and detect any deviations from previous patterns, which is crucial to assessing the ability of an individual to live independently in their community and in the early detection of upcoming critical situations in connection with the Procurement

## **II.2.5) Award criteria**

Quality criterion - Name: Name / Weighting: 75%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 15%

## **II.2.11) Information about options**

Options: Yes

Description of options

The Term of this Framework Agreement shall be 18 months from the Commencement Date and may be extended provided that the duration of this Framework Agreement shall be no longer than 4 years in total.

## **II.2) Description**

### **II.2.1) Title**

Patient Controlled Personalised Healthcare Records

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package



### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 5 is for the provision of Patient Controlled Personalised Healthcare Records and the awarded Suppliers have been required to demonstrate that they allow individuals to access their healthcare record and related data in one place and give them the ability to share this information with various healthcare professionals across various settings in connection with the Procurement

### **II.2.5) Award criteria**

Quality criterion - Name: Name / Weighting: 75%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 15%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Term of this Framework Agreement shall be 18 months from the Commencement Date and may be extended provided that the duration of this Framework Agreement shall be no longer than 4 years in total.

## **II.2) Description**

### **II.2.1) Title**

One Stop Shop / Combined Solutions

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 6 is for the provision of One-Stop-Shop / Combined Solutions and the awarded Suppliers have been required to demonstrate that they can provide an option to procure a combination of digital solutions from Lots 1 - 5 when customers are looking for an end-to-end combined/integrated device/system supply solution, without the requirement to run separate procurement exercises in connection with the Procurement

### **II.2.5) Award criteria**

Quality criterion - Name: Name / Weighting: 75%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 15%

### **II.2.11) Information about options**

Options: Yes

Description of options

The Term of this Framework Agreement shall be 18 months from the Commencement Date and may be extended provided that the duration of this Framework Agreement shall be no longer than 4 years in total.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-010080](#)

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Technology Enabled Care Services 2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Aseptika Ltd

SiTwo Suite 5 Parsons Green

St Ives

PE27 4AA

Telephone

+44 1480352821

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06425174

Internet address

[www.activ8rlives.com](http://www.activ8rlives.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Baywater Healthcare UK Limited

Wulvern House

Crewe

CW1 6GW

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

8425363

Internet address

[www.baywater.co.uk](http://www.baywater.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BT Plc

One Braham; Braham Street

London

E1 8EE



Telephone

+44 2073565000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1800000

Internet address

[www.btplc.com](http://www.btplc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

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### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

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9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Doccla UK Limited

184 Shepherds Bush Road

London

W6 7NL

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12206481

Internet address

[www.doccla.com](http://www.doccla.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

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Remote Clinical Monitoring

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### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Docobo Ltd

Marlborough Court, Sunrise Parkway, Linford Wood

Milton Keynes

MK14 6DY

Telephone

+44 800373580

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04283506

Internet address

<https://www.docobo.co.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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### **Contract No**

SBS 10144

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9 January 2023

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Number of tenders received: 20

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Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Huma Therapeutics Limited

13th Floor Millbank Tower 21-24 Millbank

London

SW1P 4QP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07725451

Internet address

[www.huma.com](http://www.huma.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

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9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Immedicare LLP

LLP Airedale General Hospital Skipton Road, Steeton Keighley

West Yorkshire

BD20 6TD



Telephone

+44 3300883364

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC386260

Internet address

<https://immedicare.co.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

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1

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Remote Clinical Monitoring

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9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Inhealthcare Limited

Cardale House Cardale Park Beckwith Head Road Harrogate

North Yorkshire

HG3 1RY

Telephone

+44 1423877400

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07966406

Internet address

<https://www.inhealthcare.co.uk/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

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### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House Buxton

Norfolk

NR10 5RH

Telephone

+44 1553615555

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05913240

Internet address

<https://www.prescribingservices.org/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Solcom Limited

Solcom House 79 George Street Ryde

Isle of Wight

PO33 2JF

Telephone

+44 1983817000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03525534

Internet address

<https://www.solcom.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Specialist Computer Centres (SCC) PLC

James House Warwick Road Tyseley

Birmingham

B11 2LE



Telephone

+44 8453510990

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1428210

Internet address

[www.scc.com](http://www.scc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Spirit Healthcare Ltd

Spirit House Saffron Way

Leicester

LE2 6UP

Telephone

+44 8008815423

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06259954

Internet address

[www.spirit-health.co.uk](http://www.spirit-health.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

1

### **Title**

Remote Clinical Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 20

Number of tenders received from SMEs: 17

Number of tenders received by electronic means: 20

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

VCare Systems Ltd

1st Floor Building 2 Croxley Park

Watford

WD18 8YA

Telephone

+44 2086387291

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09544682

Internet address

[www.vcaresystems.co.uk](http://www.vcaresystems.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

2

### **Title**

Alarm Receiving Centre Platforms

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF

Telephone

+44 3456054333

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00115834

Internet address

[www.legrand.co.uk](http://www.legrand.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £14,000,000

Total value of the contract/lot: £14,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

2

### **Title**

Alarm Receiving Centre Platforms

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House Buxton Norwich

Norfolk

NR10 5RH



Telephone

+44 1553615555

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05913240

Internet address

<https://www.prescribingservices.org/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £14,000,000

Total value of the contract/lot: £14,000,000

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## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

2

### **Title**

Alarm Receiving Centre Platforms

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Appello Careline Limited

Oregon House 19 Queensway

New Milton Hampshire

BH25 5NN

Telephone

+44 3333216470

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3229746

Internet address

[www.appello.co.uk](http://www.appello.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £14,000,000

Total value of the contract/lot: £14,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Access UK Ltd

The Old School School Lane Stratford St Mary

Colchester Essex

CO7 6LZ

Telephone

+44 8453453300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02343760

Internet address

[www.theaccessgroup.com](http://www.theaccessgroup.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

BT Plc

One Braham Braham Street

London

E1 8EE

Telephone

+44 2073565000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1800000

Internet address

[www.btplc.com](http://www.btplc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Legrand Electric Ltd

Great King St North

Birmingham

B19 2LF



Telephone

+44 3456054333

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00115834

Internet address

[www.legrand.co.uk](http://www.legrand.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Possum Ltd

8 Farmbrough Close, Stocklake Park Industrial Estate, Aylesbury

Bucks

HP20 1DQ

Telephone

+44 1296461000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

711047

Internet address

[www.possum.co.uk](http://www.possum.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House Buxton Norwich

Norfolk

NR10 5RH

Telephone

+44 1553615555

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05913240

Internet address

<https://www.prescribingservices.org/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Solcom Limited

Solcom House 79 George Street Ryde

Isle of Wight

PO33 2JF

Telephone

+44 1983817000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03525534

Internet address

<https://www.solcom.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Specialist Computer Centres (SCC) PLC

James House Warwick Road Tyseley

Birmingham

B11 2LE



Telephone

+44 8453510990

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1428210

Internet address

[www.scc.com](http://www.scc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

3

### **Title**

Digital Alarm Solutions and Peripherals

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 12

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Appello Careline Limited

Oregon House 19 Queensway New Milton

Hampshire

BH25 5NN

Telephone

+44 3333216470

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3229746

Internet address

[www.appello.co.uk](http://www.appello.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £36,000,000

Total value of the contract/lot: £36,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

4

### **Title**

Intelligent Activity Monitoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Access UK Ltd

The Old School School Lane Stratford St Mary Colchester

Essex

CO7 6LZ

Telephone

+44 8453453300

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02343760

Internet address

[www.theaccessgroup.com](http://www.theaccessgroup.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,000,000

Total value of the contract/lot: £24,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

4

### **Title**

Intelligent Activity Monitoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Astraline

Eden Point, Three Acres Lane, Cheadle Hulme

Cheadle

SK8 6RL

Telephone

+44 1625466681

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

IP19198R

Internet address

[www.astraline.co.uk](http://www.astraline.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,000,000

Total value of the contract/lot: £24,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

4

### **Title**

Intelligent Activity Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

BT Plc

One Braham Braham Street

London

E1 8EE



Telephone

+44 2073565000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1800000

Internet address

[www.btplc.com](http://www.btplc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,000,000

Total value of the contract/lot: £24,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

4

### **Title**

Intelligent Activity Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House Buxton Norwich

Norfolk

NR10 5RH

Telephone

+44 1553615555

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05913240

Internet address

<https://www.prescribingservices.org/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,000,000

Total value of the contract/lot: £24,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

4

### **Title**

Intelligent Activity Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Solcom Limited

Solcom House 79 George Street Ryde

Isle of Wight

PO33 2JF

Telephone

+44 1983817000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03525534

Internet address

<https://www.solcom.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,000,000

Total value of the contract/lot: £24,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

4

### **Title**

Intelligent Activity Monitoring

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Specialist Computer Centres (SCC) PLC

James House Warwick Road Tyseley

Birmingham

B11 2LE

Telephone

+44 8453510990

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1428210

Internet address

[www.scc.com](http://www.scc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £24,000,000

Total value of the contract/lot: £24,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

5

### **Title**

Patient Controlled Personalised Healthcare Records

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Patients Know Best Ltd

St Johns Innovation Centre, Cowley Road, Milton

Cambridge

CB4 0WS



Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

6517382

Internet address

[www.patientsknowbest.com](http://www.patientsknowbest.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £14,000,000

Total value of the contract/lot: £14,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

5

### **Title**

Patient Controlled Personalised Healthcare Records

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House Buxton Norwich

Norfolk

NR10 5RH

Telephone

+44 1553615555

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05913240

Internet address

<https://www.prescribingservices.org/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £14,000,000

Total value of the contract/lot: £14,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

6

### **Title**

One-Stop-Shop/Combined Solutions

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

9 January 2023

### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

BT Plc

One Braham Braham Street

London

E1 8EE

Telephone

+44 2073565000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1800000

Internet address

[www.btplc.com](http://www.btplc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £26,000,000

Total value of the contract/lot: £26,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

6

### **Title**

One-Stop-Shop/Combined Solutions

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House Buxton Norwich

Norfolk

NR10 5RH

Telephone

+44 1553615555

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05913240

Internet address

<https://www.prescribingservices.org/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £26,000,000

Total value of the contract/lot: £26,000,000

---

## **Section V. Award of contract**

### **Contract No**

SBS 10144

### **Lot No**

6

### **Title**

One-Stop-Shop/Combined Solutions

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Specialist Computer Centres (SCC) PLC

James House Warwick Road Tyseley

Birmingham

B11 2LE



Telephone

+44 8453510990

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1428210

Internet address

[www.scc.com](http://www.scc.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £26,000,000

Total value of the contract/lot: £26,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations. In such cases, Call-off Contracts from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and Approved Organisations may, at their discretion, modify the terms and conditions of any Call-off Contracts to reflect that Approved Organisation's specific needs

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom