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Contract

002768 Employee Engagement Survey

British Library Board

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007804

Procurement identifier (OCID): ocids-h6vhtk-061174

Published 29 January 2026, 8:01am

Scope

Description

- Guidance and support throughout the survey process and have a deep understanding of employee engagement
- Advice on pre-survey communication and positioning to maximise response rates
- Survey circa 1,600 people
- Mobile accessible surveys
- Fast, real-time response rate and headline data
- Guarantees of anonymity and confidentiality
- Ability to segment the data by key demographics (e.g. location, department, length of service)
- Benchmarking against other organisations

- Best practise insight and contacts with organisations that are highly engaged
- Insightful but appropriate presentation of results and recommendations for implementing change

Contract 1. Employee Engagement Survey

Supplier

- The Survey Initiative

Contract value

- £14,700 excluding VAT
- £17,640 including VAT

Below the relevant threshold

Date signed

29 January 2026

Contract dates

- 1 March 2026 to 28 February 2027
- Possible extension to 29 February 2028

- 2 years

Description of possible extension:

If another survey exercise is required

Main procurement category

Services

CPV classifications

- 79311000 - Survey services

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - unknown

Supplier

The Survey Initiative

Abbey Farm Spinnels Lane

Wix Manningree

CO11 2UJ

United Kingdom

Email: gary.cattermole@surveyinitiative.co.uk

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Employee Engagement Survey

Contracting authority

British Library Board

- Public Procurement Organisation Number: PCXZ-9362-XQJM

96 Euston Road

London

NW1 2DB

United Kingdom

Email: nikki.drydale@bl.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government