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Planning

Services-Framework-Request for Services - Work Package C

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2021/S 000-007787

Procurement identifier (OCID): ocids-h6vhtk-02a5dc

Published 14 April 2021, 9:36am

Section I: Contracting entity

I.1) Name and addresses

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

Contact

Lauren Kerwin

Email

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Telephone

+44 7867133121

Country

United Kingdom

NUTS code

UKD - North West (England)

National registration number

02366678

Internet address(es)

Main address

<http://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Services-Framework-Request for Services - Work Package C

Reference number

PRO004486

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

UU are looking for a third party who can provide adequate resources to our Digital Services projects when our internal pool is running low. We are looking for suppliers to provide the following:

- Project Managers
- Business Analysis
- Business Change Managers
- Architectures

These resources may be required for a long or short period of time. Therefore the supplier would need to ensure they have the capacity and flexibility to be available when required. UU will be looking to purchase these resources on a day rate.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 71200000 - Architectural and related services
- 71220000 - Architectural design services
- 72000000 - IT services: consulting, software development, Internet and support
- 72221000 - Business analysis consultancy services
- 72224000 - Project management consultancy services
- 73220000 - Development consultancy services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

The purpose of this tender is to be able to obtain specialised resources for Digital Services projects who are able to start immediately, as and when required. Currently, Digital Services (IT) obtain temporary resource from an existing framework, these include roles for architecture, delivery, business change and other adhoc roles that may be required. There are a number of challenges with this approach:

- Lack of flexibility - UU Digital Services take on staff on a full time basis, however often the resource is not required for a full 5 days a week, meaning the time is filled up on other non-value adding activities.
- Management of staff – there is currently a significant overhead associated with engaging and managing agency contract resource for UU.
- On boarding time – Current on boarding time is 6 – 8 weeks, however much of this timescale is due to UU processes and timescales. For the service we are looking for from the specialist supplier, UU will not have to follow the same process which would allow for a quicker on boarding process.

Digital Services require a flexible resourcing service to accommodate requests that come in from other business areas such as Domestic Retail and Wholesale. UU resources are not

always available to respond to the increased demand of projects. Once all resources have been deployed, and are in use on projects – UU then need to turn to a third party with a clear standard of expertise and knowledge to ensure the job is done effectively. If UU does not have this option in place, it will cause a backlog in projects and potentially bring some to a halt until resources are available.

UU can procure people for a number of days as required and the management of the individuals deployed to UU will remain being managed by the supplier.

We anticipate this tender will be published within the next few months.

II.3) Estimated date of publication of contract notice

1 October 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

If you have experience in this area please could you provide at a minimum the following information and submit to the United Utilities Regulatory Procurement Team mailbox:

RegulatoryProcurementTeam@uuplc.co.uk

- Company Name
- Contact details, including location telephone and e-mail address, main point of contact and position in Company

The closing date for this PIN is 27.04.2021 at 12.00pm