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Award

RISOH Support and Maintenance

Business Services Organisation

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-007784

Procurement identifier (OCID): ocds-h6vhtk-04e938 ([view related notices](#))

Published 4 March 2025, 10:57am

Scope

Reference

DAC20003

Description

The Regional Information System for Oncology and Haematology (RISOH) is critical regional system for Northern Ireland Cancer Services. The system provides invaluable information for clinicians in the monitoring and planning of patient's cancer treatment. Varian Medical Systems provide 24/7 maintenance and support for the RISOH system. If this system is not supported and maintained there would be a significant risk to patients' welfare and no electronic method of recording the patient's cancer journey.

Business Services Organisation previously direct awarded £624,777 to Varian for for RISOH Support and maintenance.

It is our intention to complete a further Direct Award to the value of £550,000. We wish to enter into a Contract until 31st March 2029. It is expected that there will a replacement system in place by the 31st March 2029.

Contract 1. RISOH - Support and Maintenance

Supplier

- [Varian Medical Systems UK Ltd](#)

Contract value

- £1,167,577 excluding VAT
- £1,401,092 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2029
- 4 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

Varian Health Systems have been the supplier of the RISOH system since it was implemented in 2013. Due to the complexity of the system, there are no other providers who could provide this system within the time frame. Replacing the system or support contract would lead to a risk to patient safety.? The system is due to be replaced by the end of this Contract.

Supplier

Varian Medical Systems UK Ltd

- Companies House: 558526
- Public Procurement Organisation Number: PQBZ-6841-LRDY

Sixth Floor, The Create Building, The Boulevard

Crawley

RH10 1DT

United Kingdom

Email: sarah.hazeltine@varian.com

Website: <https://www.varian.com/>

Region: UKJ28 - West Sussex (North East)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. RISOH - Support and Maintenance

Contracting authority

Business Services Organisation

- Public Procurement Organisation Number: PCQH-8657-NGMT

2 Franklin Street

Belfast

BT2 8DQ

United Kingdom

Email: ITSPMO@hscni.net

Region: UKN06 - Belfast

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland