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Tender

GG&C Dental EPR System

NHS Greater Glasgow and Clyde

F02: Contract notice

Notice identifier: 2022/S 000-007774

Procurement identifier (OCID): ocds-h6vhtk-0324f8

Published 22 March 2022, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

eHealth Procurement Office, Westward House, 15-17 St James Street

Paisley

PA3 2HJ

Contact

Louise Gunson

Email

louise.gunson@ggc.scot.nhs.uk

Telephone

+44 1412782765

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GG&C Dental EPR System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Invitation to Tender (ITT) for a Dental EPR Charting solution within NHS Greater Glasgow & Clyde (NHSGGC)

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

The current process for dental charting within the Glasgow Dental Hospital and School relies on paper templates. These are part of, or held within, separate written clinical records. This includes communication with dental laboratories when commissioning the construction of medical devices. These partner with electronic records to record attendance, communications and medical images. This process, although contemporaneous and ultimately functional, is not efficient within the delivery of contemporary day-to-day practice when sharing, storing, or recovering data.

Therefore there is a requirement for an electronic dental charting program that will fit within NHS Greater Glasgow and Clyde's framework of clinical record management and addresses the parameters specified in attached ITT.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Lifecycle Costs / Weighting: 40

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 x 12 months

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Economic operators may be excluded from this competition if they are in breach of any of the situations referred to in regulation 58 of the

Public Contracts (Scotland) Regulations 2015

III.1.2) Economic and financial standing

Minimum level(s) of standards possibly required

With reference to SPD questions 4.B.1.1 – tenderers must provide their (“general”) Turnover for the last three (3) financial years.

Mandatory criteria: Turnover for each year stated must be at least twice the estimated contract value stated in the Contract Notice.

Evidence: copies of accounts or equivalent for the number of years stated. This is a pass/fail question. Failure to provide this information

will result in your bid being rejected.

With reference to SPD question 4B.4 - tenderers must provide the following ratios for at least the three most recent financial years.

- Current Ratio (Liquidity Ratio) of the Company (total current assets divided by total current liabilities) — Acceptable Range is >0.99

- Net Profit Margin of the Company (net profits divided by revenue x100) -- Acceptable Range is >0 (i.e. positive)

These ratios will be used to assess the tenderer's financial strength and security; and to determine whether a parent company guarantee or another instrument may be required by the Authority.

This is a pass/fail question. Failure to provide this information will result in your bid being rejected. Failure to score above the acceptable ranges will result in your bid being rejected.

Tenderers should be able to provide financial accounts when requested by NHS GG&C

With reference to SPD question 4B.5.1.a - tenderers must hold and evidence Professional Risk Indemnity Insurance: GBP 2,000,000 in

respect of each and every claim. If tenderers do not currently have this level of insurance, they must agree to put in place prior to contract commencement

With reference to SPD questions 4B.5.1.b – tenderers must hold employers’ liability insurance: GBP 5,000,000 in respect of each and

every claim unless you are exempt from the Employers' Liability (Compulsory Insurance) Act – and you must be able to provide evidence

of exemption. If tenderers are not exempt and do not currently have this level of insurance, they must agree to put in place prior to contract commencement

With reference to SPD question 4B.5.2 - tenderers must hold and evidence Public Liability Insurance: GBP 10,000,000 in respect of each

and every claim. If tenderers do not currently have this level of insurance, they must agree to put in place prior to contract commencement

III.1.3) Technical and professional ability

Minimum level(s) of standards possibly required

Tenderers must demonstrate that they have a sufficient and appropriate general and relevant experience to perform the services and the

extent of experience necessary to deliver the range of the managed services all as described in this contract notice and associated Invitation

to Tender documents. In response to SPD, Part IV, Section C (Technical and Professional Ability) question 4C.1, tenderers must provide

three examples of works of similar scale and complexity to those described in the procurement documents, delivered within a similar live

environment.

With reference to SPD question 4D.1 – the tenderer must provide evidence of ISO9001 or other documented quality management system

endorsed by the bidder's chief executive or equivalent.

With reference to SPD question 4D.2 - the tenderer must provide evidence of ISO14001 or other documented environmental management

system endorsed by the bidder's chief executive or equivalent.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 April 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 December 2022

IV.2.7) Conditions for opening of tenders

Date

26 April 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic payment will be used

VI.3) Additional information

Please see attached document

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=687792.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:687792)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Email

glasgow@scotcourts.gov.uk

Telephone

+44 1414298888

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

Economic Operators should approach the board in the first instance. However only formal remedy is to apply to the courts.

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts

(Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of

Session.