

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007773-2021>

Not applicable

Clean Air Zone Technical Delivery and Support Provider

Department for Transport

F14: Notice for changes or additional information

Notice reference: 2021/S 000-007773

Published: 13 April 2021, 10:55pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Transport

33 Horseferry Road, Great Minster House, Westminster

London

SW1P 4DR

Contact

Adrianne Griffiths

Email

adrianne.griffiths@dvla.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Clean Air Zone Technical Delivery and Support Provider

Reference number

DfT TETI0031B DVLA PS/21/51

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

In February 2016, Defra and DfT established a Joint Air Quality Unit (JAQU) to oversee the delivery of the government's plan for tackling NO₂ (Nitrogen Oxide) compliance.

A Clean Air Zone (CAZ) defines an area where targeted action is taken to improve air quality and resources are prioritised and coordinated in order to shape the urban environment in a way that delivers improved health benefits and supports economic growth.

Clean Air Zones aim to address all sources of pollution, including nitrogen dioxide and particulate matter, and reduce public exposure to them using a range of measures tailored to the location.

Clean Air Zones bring together local measures to deliver immediate action to improve air

quality and health with support for cities to grow while delivering sustained reductions in pollution and a transition to a low emission economy. Where there are the most persistent pollution problems, this is supported by restrictions to encourage only the cleanest vehicles to operate in the city.

Charging Clean Air Zones are being introduced for individual users to pay a charge to drive into, or move within, a designated zone if they are driving a vehicle that does not meet the particular standard in that zone.

The CAZ central service being implemented and is made up of a Digital Solution, a customer facing Contact Centre (delivered by DVLA) and Penalties and Enforcements (managed by Local Authorities).

With the current contract expiring in 2021, The Secretary of State for Transport requires a supplier to provide a high-quality service to JAQU, Local Authorities, Fleet Operators, Users and all other stakeholders of the CAZ Digital Solution.

The scope of the new contract could include but not limited to:-

- Transition of the existing digital solution
- Support and Maintenance of the digital solution
- Technical Delivery
- Technical Development
- Onboarding of Local Authorities to utilise the CAZ service
- Hosting of the central service
- Testing
- Incident Management
- Management Information and Reporting

Suppliers can ask any clarification question for a period of 10 working days after the notice has been published.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2021/S 000-007474](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.2.7

Instead of

Date

21 October 2021

Read

Date

21 July 2021

Section number

II.2.7

Instead of

Date

20 October 2025

Read

Date

20 July 2025