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Contract

Dermatology Services for Kent and Medway Integrated Care Board

NHS Kent and Medway Integrated Care Board

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-007771

Procurement identifier (OCID): ocids-h6vhtk-03753b

Published 16 March 2023, 9:39pm

Section I: Contracting authority

I.1) Name and addresses

NHS Kent and Medway Integrated Care Board

2nd floor, Gail House, Lower Stone Street

Maidstone

ME15 6NB

Contact

Richard Ward

Email

richard.ward11@nhs.net

Country

United Kingdom

Region code

UKJ4 - Kent

National registration number

na

Internet address(es)

Main address

www.kentandmedway.icb.nhs.uk

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dermatology Services for Kent and Medway Integrated Care Board

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Kent and Medway Integrated Care Board undertook a procurement process inviting suitably qualified and experienced providers to bid for Dermatology Services.

The procurement was split into 2 Lots:

Lot 1: West and North Kent Dermatology Service (W&NKDS)

The anticipated contract duration will be for an initial period of 5 years with an option to extend for up to a further 2 years as required.

Lot 2: East Kent Community Dermatology Service (EKCDS)

The anticipated contract duration will be for an initial period of 2 years with an option to extend for up to a further 2 years as required.

The service is a Schedule 3 Service and was procured under the Light Touch Regime(LTR) of the Public Contract Regulations 2015.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1: West and North Kent Dermatology Service (W&NKDS)

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The requirements of the service is a consultant-led (but not exclusively consultant delivered) Levels 1-4 service supported by a multi-disciplinary team which will manage a range of dermatological conditions.

The descriptions for Levels 1 – 4 are as follows:

Level 1 Self-Care - People with skin conditions who manage their conditions themselves should be supported with high-quality service user information and input from suitably trained nurses, service user support groups and community pharmacists. Ideally service users presenting with conditions that could be managed with self-care should be referred to their local community pharmacy and be supported to self-manage their condition. Community pharmacists are able to advise on a range of common skin conditions, included but not limited to allergic rashes, dry skin conditions such as eczema, minor skin infections, warts and verrucae.

The new service will be expected to work with Primary Care and service users to develop a programme of education around low level management of skin conditions which would not be routinely referred to the service. To further support service users, however, the provider will be required to identify a range of voluntary sector organisations who specialise in supporting service users with skin conditions and who offer group support for service users. This educational programme will need to be inclusive of all service user groups and therefore accessibility and representation (of those groups) should be considered throughout the programme.

Level 2 Generalist Care - People with skin conditions needing generalist care are managed initially through self-referral to their GP. Ideally these service users should be managed within the GP practice. As noted above, the provider will be required to develop training and management of Level 2 conditions within the practice.

Level 3 Intermediate and Specialist Care - Any service user whose skin condition cannot be managed by a generalist will need to be referred for specialist care and will need to be managed by a specialist in the community setting.

Level 4 Supra-Specialist Care – the management of complex and/or rare skin disorders including 2 ww pathways. These services were historically delivered from a secondary care setting by a consultant dermatologist.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: East Kent Community Dermatology Service (EKCDs)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

II.2.4) Description of the procurement

The service will provide and deliver a consultant led (but not exclusively consultant delivered) Level 1-3 service supported by a multi-disciplinary team which will manage a range of dermatological conditions. The provider will host a consultant-led triage service, using clinical and operating protocols agreed with East Kent Hospitals University Foundation Trust (EKHUFT), ensuring service users are directed to appropriate services.

Level 4 services will remain with the incumbent provider East Kent Hospitals University Foundation Trust (EKHUFT) and are therefore not included within the scope of this Lot, however, the community services will be expected to fully integrate with the Level 4 service and ensure referrals seen in the acute setting are those that only really need to be there.

The descriptions for Levels 1 – 4 are as follows:

Level 1 Self-Care - People with skin conditions who manage their conditions themselves should be supported with high-quality service user information and input from suitably trained nurses, service user support groups and community pharmacists. Ideally, service users presenting with conditions that could be managed with self-care should be referred to their local community pharmacy and be supported to self-manage their condition. Community pharmacists are able to advise on a range of common skin conditions including, but not limited to, allergic rashes, dry skin conditions, such as eczema, minor skin infections, warts and verrucae.

The new service will be expected to work with Primary Care and service users to develop a programme of education around low level management of skin conditions which would not be routinely referred to the service. To further support service users, however, the provider will be required to identify a range of voluntary sector organisations who specialise in supporting service users with skin conditions and who offer group support for service users. This educational programme will need to be inclusive of all service user groups and therefore accessibility and representation (of those groups) should be considered throughout the programme.

Level 2 Generalist Care - People with skin conditions needing generalist care are managed initially through self-referral to their GP. Ideally, these service users should be managed within the GP practice. As noted above, the provider will be required to develop training and management of Level 2 conditions within the practice.

Level 3 Intermediate and Specialist Care - Any service user whose skin condition cannot be managed by a generalist will need to be referred for specialist care and will need to be managed by a specialist in the community setting.

Level 4 Supra-Specialist Care – To be provided by EKHUFT - the management of complex and/or rare skin disorders including 2 weeks wait (2ww) pathways and the use of biologic therapies, which is Level 4 only.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028761](#)

Section V. Award of contract

Lot No

1

Title

Lot 1: West and North Kent Dermatology Service (W&NKDS)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

2

Title

Lot 2: East Kent Community Dermatology Service (EKCDS)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court

Strand

London

WC2A 2LL

Country

United Kingdom