

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007764-2025>

Contract

The Walking and Cycling Index Residents' Survey 2025

Sustrans

F03: Contract award notice

Notice identifier: 2025/S 000-007764

Procurement identifier (OCID): ocds-h6vhtk-04a3f2

Published 4 March 2025, 10:14am

Section I: Contracting authority

I.1) Name and addresses

Sustrans

2 Cathedral Square, College Green

Bristol

BS1 5DD

Contact

Dunja Reed

Email

monitoring@sustrans.org.uk

Telephone

+44 1179268893

Country

United Kingdom

NUTS code

UK - United Kingdom

National registration number

01797726

Internet address(es)

Main address

<http://www.sustrans.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19622

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Registered Charity

I.5) Main activity

Other activity

Sustainable Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Walking and Cycling Index Residents' Survey 2025

Reference number

INDEX25

II.1.2) Main CPV code

- 79311000 - Survey services

II.1.3) Type of contract

Services

II.1.4) Short description

Sustrans wishes to commission a city-wide residents' travel behaviour "push-to-online" survey in up to 17 cities and areas across the UK.

The survey will gather data about walking, wheeling and cycling and travel behaviour, satisfaction and attitudes about a range of issues related to walking, wheeling and cycling in their city among a representative sample of residents. The successful contractor will design a research methodology and questionnaire tools compatible with the previous methodology and questionnaire, conduct the survey fieldwork, clean and analyse the data and return specified outputs to Sustrans for further analysis and modelling.

Sustrans intends to commission for one iteration of fieldwork in 2025.

Please see Invitation to Tender for further details.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £599,931

II.2) Description

II.2.2) Additional CPV code(s)

- 79311200 - Survey conduction services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

17 cities/city regions of the UK, as detailed in the procurement documents

II.2.4) Description of the procurement

Sustrans wishes to commission a city-wide residents' travel behaviour "push-to-online" survey in up to 17 cities and areas across the UK.

The survey will gather data about walking, wheeling and cycling and travel behaviour, satisfaction and attitudes about a range of issues related to walking, wheeling and cycling in their city among a representative sample of residents. Each survey to secure at least 1,100 respondents. The successful contractor will design a research methodology and questionnaire tools compatible with the previous methodology and questionnaire, conduct the survey fieldwork, clean and analyse the data and return specified outputs to Sustrans for further analysis and modelling.

Sustrans intends to commission for one iteration of fieldwork in 2025.

Note we are procuring for a single supplier framework, and there may be variations in the number of cities/city regions.

Please see Invitation to Tender for further details.

II.2.5) Award criteria

Quality criterion - Name: Methodological merit / Weighting: 20

Quality criterion - Name: Project Management / Weighting: 15

Quality criterion - Name: Quality control / Weighting: 10

Quality criterion - Name: Organisation, qualification and experience of staff assigned to performing the contract / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Note that this opportunity relates to work in 17 cities across the UK (including 8 cities in Scotland) and is not limited to Scotland.

Note that the same opportunity will be published on Contracts Finder, Sell2Wales and Find a Tender.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-031107](#)

Section V. Award of contract

Contract No

P15225

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

National Centre for Social Research

35 Northampton Square

London

EC1V 0AX

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £599,931

Section VI. Complementary information

VI.3) Additional information

Sustrans is not currently considered to be a 'contracting authority' under The Public Contracts Regulations 2015. Sustrans has opted to

publish this notice on a voluntary basis and its intention is to comply voluntarily with the principles set out in the Public Contracts

Regulations 2015 in this procurement: however, this does not bind Sustrans contractually in relation to the process.

(SC Ref:792160)

VI.4) Procedures for review

VI.4.1) Review body

Sherriff Court

Edinburgh

Country

United Kingdom