

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007752-2025>

Planning

HEALTHCARE AND FORENSIC SERVICES IN CUSTODY

Police And Crime Commissioner For Durham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-007752

Procurement identifier (OCID): ocds-h6vhtk-04e926 ([view related notices](#))

Published 4 March 2025, 9:41am

This is an old version of this notice. [View the latest version.](#)

Scope

Reference

HW 01

Description

The Customer wishes to establish a single Provider Contract for the provision of Healthcare in Custody for Police and Crime Commissioner for Durham (DPCC). The Customer is managing this procurement process in accordance with the new Public Procurement Act 2023 and will follow the Competitive Flexible Procedure ("the Regulations").

The Authority reserves the right to issue updated versions (Modifications) of the documents to Suppliers as and when the need arises, in order to reflect the corresponding stage of the Competitive Flexible Procedure, together with any changes to the Procurement or any other new information.

The authority also reserves the right as reflected in Schedule 8 of the new Procurement Act 2023 following contract award the authority, and the contracted supplier may have a need to make various modifications (unforeseen at this moment) as the contract evolves over the full term of the agreement.

Total value (estimated)

- £10,000,000 excluding VAT
- £12,000,000 including VAT

Contract dates (estimated)

- 1 February 2026 to 31 January 2030
- Possible extension to 31 January 2036
- 10 years

Main procurement category

Services

CPV classifications

- 66162000 - Custody services
- 85100000 - Health services

Contract locations

- UKC14 - Durham CC

Engagement

Engagement deadline

29 April 2025

Engagement process description

Due to the complexities of this contract we wish to carry out a supplier open day as part of the pre market engagement scenario to help support potential bidders further understand the service requirements.

During the open day the suppliers that submitted their interest to the force via the relevant Procurement team inbox (Procurement@durham.police.uk - Marking for the attention of Marie Dale & Reece Jackson) will be able to come to the site all together using the police transportation from our Police Headquarters across to the new Investigative Hub at Spennymoor to see how the site operates and the resources that would be available to the winning bidder along with an introduction to the various teams and processes that have been created for the new site which will assist the supplier in understanding the force requirement.

They will be also given an opportunity to sit in front of a panel of Durham staff and get the opportunity to ask questions surrounding the upcoming ITT and general clarifications of the service required.

The clarification questions that were asked on the day will be taken away from the open day, collated and provided in the Tender notice with answers in a separate document (Clarification log) which details any and all the questions asked in the Preliminary Market Engagement to allow transparency and fairness to all potential bidders who were wishing to bid at this current stage.

Dates and times for this open day will be provided later in the stage.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

10 May 2025

Contracting authority

Police And Crime Commissioner For Durham

- Public Procurement Organisation Number: PMZV-7732-XXTT

Police Headquarters, Aykley Heads

Durham

DH1 5TT

United Kingdom

Contact name: Marie Dale / Reece Jackson

Email: procurement@durham.police.uk

Region: UKC14 - Durham CC

Organisation type: Public authority - central government