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Contract

FED DevOps Capability Development Services

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2023/S 000-007725

Procurement identifier (OCID): ocds-h6vhtk-03b38d

Published 16 March 2023, 3:23pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Work and Pensions

Peel Park, Brunel Way

Blackpool

FY4 5ES

Email

cddigital.crcfteam@dpw.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FED DevOps Capability Development Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Digital services to support DevOps Delivery and

Capability Development within DWP Fraud,

Error and Debt

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

19 January 2022

End date

31 July 2023

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

ecm_9796

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

19 January 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Tecknuovo Ltd

20-22 Wenlock road

London

N1 7GU

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,745,835

Section VI. Complementary information

VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) Procedures for review

VI.4.1) Review body

Department for Work and Pensions

Caxton House Tothill Street

London

SW1H 9NA

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Digital services to support DevOps Delivery and

Capability Development within DWP Fraud,

Error and Debt

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

19 January 2022

End date

31 July 2023

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,745,835

VII.1.7) Name and address of the contractor/concessionaire

Tecknuovo Ltd

20-22 Wenlock road

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification is to uplift the contract value by up to £872,917.50 under Regulation 72(1)(b), which represents 50% of the initial term value (£1,745,835).

Actual expenditure will be managed via Statements of Work and will not exceed this value.

The Contract had a provisioned 6-month extension option available when first let (to a value of up to £2,618,752.50), which has been exercised. However due to additional, necessary works, an uplift to this value is required.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Debt Management as a COTS (Commercial off the Shelf) product has proven to be

extremely complicated to adopt to DWP's cloud-based standards. Moreover, a number of automation requirements were mandated by Hybrid Cloud Services to meet the stage gate assessment requirements. As a result, additional outcomes were set for Technuovo to deliver that were not considered during the original estimation.

Similarly, CFEMS is built from a COTS (Commercial off the Shelf) product, which has complicated the adoption of DWP's cloud-based standards. The project to develop and implement CFEMS has been extended by a full year to March 2024, in order to accommodate increased scope and complexity of build. As a result, additional outcomes were set for Technuovo to deliver that were not considered during the original estimation.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £2,618,752.50

Total contract value after the modifications

Value excluding VAT: £3,491,670