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Contract

Hospital Supported Discharge Service

NHS North Central London Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-007723

Procurement identifier (OCID): ocds-h6vhtk-04e91c

Published 3 March 2025, 5:21pm

Section I: Contracting authority

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Email

nclpcb.nclcontractqueries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hospital Supported Discharge Service

Reference number

C343098

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Community health services - assisted discharge and community support service (for those who have been discharged).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £160,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI71 - Barnet

Main site or place of performance

Service delivered in London Borough of Barnet

II.2.4) Description of the procurement

The notice relates to an assisted discharge and community support service (for those who have been discharged). In the assisted discharge service, the activities are to ensure safer and faster discharge from an acute hospital e.g. delivering TTA medications, ensuring the property is ready for the patient and escorting the patient home for up to 72 hours. The community support service includes confidence building, shopping, escorting to a social/activity group, completing paperwork, and improving the home environment for up to four weeks.

This notice is an intention to award a contract to the existing provider following direct award process C.

The lifetime value of the contract is £160,000

The expiring contract ends 31 March 2025

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 14 March 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

British Red Cross Society

44 Moorfields, London

London

EC2Y 9AL

Country

United Kingdom

NUTS code

- UKI43 - Haringey and Islington

National registration number

RC000070

Internet address

<http://www.redcrossfirstaidtraining.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £160,000

Lowest offer: £160,000 / Highest offer: £160,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Representations by providers must be made to decision makers by 14 March 2025. This contract has not yet formally been awarded; this notice serves as an intention to award

under the PSR.

Written representations should be sent to nclicb.nclcontractqueries@nhs.net

- The decision to award the contract was made by the Chief Strategy & Population Health Officer.
- No declarations of actual, or potential interests by those officers involved in this decision.
- The incumbent provider has delivered the following key criteria
 - 1: Quality and Innovation with a value of 27% by achieving the contractual KPIs,
 - 2: Value with a score of 16% by providing a service that is value for money compared to other providers,
 - 3: Integration, collaboration and service sustainability with a value of 16% by collaborative working within the local system,
 - 4: Improving access, reducing health inequalities and facilitating choice with a value of 16% by reducing health inequalities,
 - 5: Social Value with a value of 5% by ensuring the provider is meeting London Living Wage (LLW).

The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard.

The authority has selected and weighted the above key criteria in line with the perceived importance of each of the criterion. The provider has been selected based on the combined scores which confirms the providers ability to continue to fulfil the contract in line with PSR - Direct Award Process C.

VI.4) Procedures for review

VI.4.1) Review body

NHS London Commercial Hub

UNEX Tower 5 Station Street

London

E15 1DA

Country

United Kingdom