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Contract

Provision of Eye Care Liaison Officer

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-007713

Procurement identifier (OCID): ocds-h6vhtk-04e8d8

Published 3 March 2025, 4:33pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Woodland House

Cardiff

CF15 7QZ

Contact

Bethan Dyke

Email

bethan.dyke@wales.nhs.uk

Telephone

+44 2921501500

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Eye Care Liaison Officer

Reference number

CAV-DCO (24-25) 107

II.1.2) Main CPV code

- 85112200 - Outpatient care services

II.1.3) Type of contract

Services

II.1.4) Short description

This Direct Award will cover the employment of an Eye Care Liaison Officer to work within Cardiff and Vale University Health Board Ophthalmology Department.

The role of the officer includes the following:

- Supporting information to families, carers and patients
- Assisting with sight registration process
- Referral and signposting to external agencies i.e. Social Services, third sector organisations etc
- Supporting clinicians within Ophthalmology CAVUHB
- Current Sight Life employee runs their own clinic supported and overseen by Ophthalmology CAVUHB clinicians. This covers sight registration and general support.
- Covering both Paediatrics and Adult Ophthalmology

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

The Eye Care Liaison Officer employed with UHW Ophthalmology Department will be employed to deliver services in line with the Royal National Institute of Blind People Quality Framework and Practice guidelines, to people affected by sight loss, their friends, families and carers. The Officer will assist with all aspects of support and guidance to those at any stage of their sight loss journey, providing invaluable care to both Paediatric and Adult patients within the C&V Health Board areas.

The contract will be let for a three-year period plus an additional two-year extension option, via this Voluntary Ex Ante Notice, allowing for direct award to the chosen supplier.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The current provider is well established, having provided this service for the Health Board for over ten years. They are a local organisation already providing support and guidance to patients with impaired vision and supporting communities within the Health Board localities.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-007611](#)

Section V. Award of contract

Contract No

CAV-DCO (24-25) 107

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(WA Ref:148678)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

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+44 2079477501

Country

United Kingdom