

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007707-2025>

Contract

IT Capabilities Framework

Post Office

F03: Contract award notice

Notice identifier: 2025/S 000-007707

Procurement identifier (OCID): ocds-h6vhtk-049765

Published 3 March 2025, 4:12pm

Section I: Contracting authority

I.1) Name and addresses

Post Office

100 Wood Street

London

EC2V7ER

Email

procurement@postoffice.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

2154540

Internet address(es)

Main address

<https://www.postoffice.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Banking, Retail and Postal Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Capabilities Framework

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Post Office Limited (POL) established a panel of service providers for the provision of IT related services.

This is a multi-lot Framework Agreement consisting of 5 lots.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,000,000

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of IT consultancy services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of IT security services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of technical assurance services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of Application Support and Management services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot No

5

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of Application Support and Management (Specialised Tooling) services

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028001](#)

Section V. Award of contract

Lot No

1

Title

IT Consultancy Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2024

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Qualitest Group UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10238811

The contractor is an SME

No

V.2.3) Name and address of the contractor

Wipro IT Services UK Societas

Reading

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SE000134

The contractor is an SME

No

V.2.3) Name and address of the contractor

Coforge U.K. Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02648481

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ensono Ltd

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03276974

The contractor is an SME

No

V.2.3) Name and address of the contractor

Entserv UK Ltd

Hampshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00053419

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000,000

Section V. Award of contract

Lot No

2

Title

IT Security services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2024

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Entserv UK Ltd

Hampshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00053419

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Simplex Services (UK) Limited

Chichester

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08957408

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,000,000

Section V. Award of contract

Lot No

3

Title

Technical assurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2024

V.2.2) Information about tenders

Number of tenders received: 21

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Credera Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02387340

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mason Advisory Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

8990928

The contractor is an SME

No

V.2.3) Name and address of the contractor

Entserv UK Ltd

Hampshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00053419

The contractor is an SME

No

V.2.3) Name and address of the contractor

Reed Professional Services LLP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC317172

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Lot No

4

Title

Application Support and Management: Development, Test and Delivery

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2024

V.2.2) Information about tenders

Number of tenders received: 23

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Coforge U.K. Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02648481

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4757301

The contractor is an SME

No

V.2.3) Name and address of the contractor

Qualitest Group UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10238811

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mastek (UK) Limited

Reading

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

2731277

The contractor is an SME

No

V.2.3) Name and address of the contractor

Specialist Computer Centres (SCC) plc

Birmingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

1428210

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £14,000,000

Section V. Award of contract

Lot No

5

Title

Application Support and Management: Magnolia, Broadleaf & Identity and Access Management Solutions

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2024

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Wipro IT Services UK Societas

Reading

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

SE000134

The contractor is an SME

No

V.2.3) Name and address of the contractor

Coforge U.K. Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02648481

The contractor is an SME

No

V.2.3) Name and address of the contractor

Ensono Ltd

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

00053419

The contractor is an SME

No

V.2.3) Name and address of the contractor

Qualitest Group UK Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10238811

The contractor is an SME

No

V.2.3) Name and address of the contractor

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

4757301

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom