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Contract

Provision of Domiciliary Care Service

Halton Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-007691

Procurement identifier (OCID): ocids-h6vhtk-04485b

Published 3 March 2025, 3:08pm

Section I: Contracting authority

I.1) Name and addresses

Halton Borough Council

Kingsway House, Kingsway

Widnes

WA8 7EA

Contact

Mrs Nicki Brooks

Email

nicki.brooks@halton.gov.uk

Country

United Kingdom

Region code

UKD71 - East Merseyside

Internet address(es)

Main address

<http://www2.halton.gov.uk>

Buyer's address

<http://www2.halton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Domiciliary Care Service

Reference number

DN714572

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to enter into contracts to deliver a Domiciliary Care Service across the borough of Halton. The Service is for adults with a social care assessed need for domiciliary care. This will include older people, as well as adults who may have a physical disability, learning disability or mental health problems. The Service will be available between 7:00am and 11:00pm, 365 (366 in a leap year) days a year.

Suppliers MUST be registered with the CQC to provide Personal Care and will need to demonstrate a proven track record in providing domiciliary care services to vulnerable people in their own homes. Suppliers will be required to demonstrate at the Invitation to Tender (ITT) stage that they are capable of meeting the Domiciliary Care Service Specification and quality standards required by the Council. Suppliers must show how they can deliver services to a Council defined quality standard in full partnership with the Council, people in receipt of care, Carers and other agencies.

Suppliers will be required to have an appropriate system of Electronic Care Monitoring (ECM) in place and provide regular reports to the Council regarding Service delivery.

For the delivery of the Domiciliary Care Service, the Borough of Halton will be split into two town-based geographical areas: Area 1: Runcorn and Area 2: Widnes

The borough consists of the two towns of Runcorn and Widnes and the civil parishes of Daresbury, Hale, Halebank, Moore, Preston Brook, and Sandymoor.

For the purposes of the delivery of the Domiciliary Care Service, Area 1: Runcorn will include the civil parishes of Daresbury, Moore, Preston Brook and Sandymoor, and Area 2: Widnes will include the civil parishes of Hale and Halebank. The areas are referred to simply as Runcorn and Widnes for ease of reference.

TUPE will apply to this contract

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £49,000,000

II.2) Description

II.2.1) Title

Lot 1 - Runcorn (Area 1) - Provision of Domiciliary Care Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Provision of Domiciliary Care Service

Lot 1 - Runcorn (Area 1) - (1250 hours per week)

II.2.5) Award criteria

Quality criterion - Name: 100% Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Runcorn (Area 1) Provision of Domiciliary Care Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Provision of Domiciliary Care Service

Lot 2 - Runcorn (Area 1) (1250 hours per week)

II.2.5) Award criteria

Quality criterion - Name: 100% Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Widnes (Area 2) - Provision of DomiciliaryCare Service

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Provision of Domiciliary Care Service

Lot 3 - Widnes (Area 2) (1500 hours per week)

II.2.5) Award criteria

Quality criterion - Name: 100% Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 -Widnes (Area 2) - Provision of Domiciliary Care Service

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Provision of Domiciliary Care Service

Lot 4 - Widnes (Area 2) (1500 hours per week)

II.2.5) Award criteria

Quality criterion - Name: 100% Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Single Purchase Framework (SPF) for Provision Domiciliary Care Tender

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Lot 5 - Single Purchase Framework (SPF) for the Provision of Domiciliary Care Service.

Lot 5 is a call off Framework for direct award for single/spot purchase of Care packages to those suppliers included within Lot 5 - Single Purchase Framework (SPF) following the published evaluation/ award criteria based on - 60% Price and 40% Quality.

Minimum hourly rate: £20.00 to £24.87 maximum.

II.2.5) Award criteria

Quality criterion - Name: Quality 40% / Price 60% / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011553](#)

Section V. Award of contract

Contract No

DN714572

Lot No

1

Title

Lot 1 - Runcorn (Area 1) for Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 16

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Premier Care Limited

Crown House, Stephenson Road, Severalls Industrial Park

Colchester

C04 9QR

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,663,401

Section V. Award of contract

Contract No

DN714572

Lot No

2

Title

Lot 2 - Runcorn (Area 1) for Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ICare (GB) Limited

Building 3, Kincaig Business Park, Kincaig Road

Blackpool

FY2 0PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,663,401

Section V. Award of contract

Contract No

DN714572

Lot No

3

Title

Lot 3 - Widnes (Area 2) for the Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 27

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Merseycare Julie Ann Limited

Bayliss Suite, Liverpool Innovation Park,

Liverpool

L7 9NJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,596,081

Section V. Award of contract

Contract No

DN714572

Lot No

4

Title

Lot 4 - Widnes (Area 2) for the Provision of Domiciliary Care Tender

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Comfort Call Limited

Cardinal House, Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,596,081

Section V. Award of contract

Contract No

DN714572

Lot No

5

Title

Lot 5 - Single Purchase Framework (SPF) for the Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kingdom Health Ltd (prev Ademola PVT Ltd)

Quinton

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

5

Title

Lot 5 - Single Purchase Framework (SPF) for the Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care At Home Group Ltd

Bromborough

CH62 3NX

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

5

Title

Lot 5 - Single Purchase Framework (SPF) for the Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Caring Connections Ltd

Kirkby

L33 7TW

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

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Title

Lot 5 - Single Purchase Framework (SPF) for the Provision of Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Gracious Healthcare Services Ltd

Walsall

WS3 2XE

Country

United Kingdom

NUTS code

- UKG38 - Walsall

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

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A contract/lot is awarded: Yes

V.2) Award of contract

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14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

New Day Care Limited

Newton-le-Willows

WA12 9QT

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

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Section V. Award of contract

Contract No

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Lot No

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A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NFC Health & Social Care Ltd

Gorsey Lane

Widnes

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

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A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Profad Care Agency Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

St Georges Home Care Ltd

Kent

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

5

Title

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A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Merseycare Julie Ann Limited (MCJA)

Liverpool

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

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A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 January 2025

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Number of tenders received: 12

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ICare (GB) Ltd

Blackpool

Country

United Kingdom

NUTS code

- UKD42 - Blackpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

Contract No

DN714572

Lot No

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V.2) Award of contract

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14 January 2025

V.2.2) Information about tenders

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Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Premier Care Ltd

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section V. Award of contract

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V.2.1) Date of conclusion of the contract

14 January 2025

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Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Comfort Call Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £24.87

Lowest offer: £20 / Highest offer: £24.87 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom