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Planning

## **RSH ICT Managed Service Provider Procurement**

Regulator of Social Housing

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-007671

Procurement identifier (OCID): ocds-h6vhtk-03b362

Published 16 March 2023, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Regulator of Social Housing

Level 1A City Tower, Piccadilly Plaza

Manchester

M1 4BT

#### **Email**

[procurement@rsh.gov.uk](mailto:procurement@rsh.gov.uk)

#### **Telephone**

+44 1615282624

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/regulator-of-social-housing>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Housing and community amenities

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

RSH ICT Managed Service Provider Procurement

**II.1.2) Main CPV code**

- 72222300 - Information technology services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Regulator of Social Housing (RSH) is seeking to appoint a Managed Service Provider

(MSP) to seamlessly transition the organisation from our current supplier and provide the necessary suite of ICT and digital services that will allow us facilitate our government appointed function.

### **II.1.5) Estimated total value**

Value excluding VAT: £7,800,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies
- 48333000 - Contact management software package
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32250000 - Mobile telephones
- 32400000 - Networks
- 72200000 - Software programming and consultancy services
- 72212610 - Database software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

The RSH is conducting a procurement for the provision of ICT (and digital) managed service provision. The RSH is seeking a service delivery partner that can deliver, as a minimum, the following services: service integration and service management; end-user computing; service desk; hosting and data centre services; network services; application support and development; managed print; procurement; project management support. The relationship between the RSH and selected Managed Service Provider (MSP) will be critical in helping the organisation meet current and potential future requirements in successfully delivering its regulatory role across the social housing sector. This procurement will be conducted via competitive dialogue to replace an existing arrangement that is set to expire in 2024, date TBC. Through a selection phase the RSH will seek to identify a single supplier to provide ICT (and digital) managed services for a maximum of 6 years (4+1+1), effective date TBC. This PIN acts as an advanced notification to the market that we expect to issue a contract notice in relation to this procurement in May 2023.

### **II.2.14) Additional information**

Please note, this PIN is not a call for competition but notification that we intend to commence early market engagement. If you are interested in participating in this market engagement, please complete the following survey

<https://forms.office.com/Pages/ResponsePage.aspx?id=aeKo-hEIOEWC500pAJIZv2MtYnb4q55MqkdbjuDJuUpUN1pONVVHNENaQ01URzJYNFZFU0dPM0lMMi4u>

## **II.3) Estimated date of publication of contract notice**

3 May 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Information-technology-services./TNU4XJ96ZT>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TNU4XJ96ZT>

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