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Planning

RSH ICT Managed Service Provider Procurement

Regulator of Social Housing

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-007671

Procurement identifier (OCID): ocds-h6vhtk-03b362

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Section I: Contracting authority

I.1) Name and addresses

Regulator of Social Housing

Level 1A City Tower, Piccadilly Plaza

Manchester

M1 4BT

Email

procurement@rsh.gov.uk

Telephone

+44 1615282624

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/regulator-of-social-housing>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RSH ICT Managed Service Provider Procurement

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Regulator of Social Housing (RSH) is seeking to appoint a Managed Service Provider (MSP) to seamlessly transition the organisation from our current supplier and provide the necessary suite of ICT and digital services that will allow us facilitate our government appointed function.

II.1.5) Estimated total value

Value excluding VAT: £7,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30200000 - Computer equipment and supplies
- 48333000 - Contact management software package
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32250000 - Mobile telephones
- 32400000 - Networks
- 72200000 - Software programming and consultancy services
- 72212610 - Database software development services
- 72261000 - Software support services
- 72262000 - Software development services
- 72266000 - Software consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The RSH is conducting a procurement for the provision of ICT (and digital) managed

service provision. The RSH is seeking a service delivery partner that can deliver, as a minimum, the following services: service integration and service management; end-user computing; service desk; hosting and data centre services; network services; application support and development; managed print; procurement; project management support. The relationship between the RSH and selected Managed Service Provider (MSP) will be critical in helping the organisation meet current and potential future requirements in successfully delivering its regulatory role across the social housing sector. This procurement will be conducted via competitive dialogue to replace an existing arrangement that is set to expire in 2024, date TBC. Through a selection phase the RSH will seek to identify a single supplier to provide ICT (and digital) managed services for a maximum of 6 years (4+1+1), effective date TBC. This PIN acts as an advanced notification to the market that we expect to issue a contract notice in relation to this procurement in May 2023.

II.2.14) Additional information

Please note, this PIN is not a call for competition but notification that we intend to commence early market engagement. If you are interested in participating in this market engagement, please complete the following survey
<https://forms.office.com/Pages/ResponsePage.aspx?id=aeKo-hEIOEWC500pAJIZv2MtYnb4q55MgkdbjuDJuUpUN1pONVVHNENaQ01URzJYNFZFU0dPM0IMMi4u>

II.3) Estimated date of publication of contract notice

3 May 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Manchester:-Information-technology-services./TNU4XJ96ZT>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/TNU4XJ96ZT>

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