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Contract

Planning, Building Control, Land Charges, Public Access, EDRMS and Gazetteer

Trafford Council

F03: Contract award notice

Notice identifier: 2026/S 000-007636

Procurement identifier (OCID): ocids-h6vhtk-061100

Published 28 January 2026, 2:06pm

Section I: Contracting authority

I.1) Name and addresses

Trafford Council

Trafford Town Hall, Talbot Road

Manchester

M320TH

Contact

PHILIP STEPHENS

Email

philip.stephens@star-procurement.gov.uk

Country

United Kingdom

Region code

UKD34 - Greater Manchester South West

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.trafford.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Planning, Building Control, Land Charges, Public Access, EDRMS and Gazetteer

Reference number

STAR Ref 020281

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Renewal of the existing Idox contract for 5 years to continue use of the Idox product suite (Planning, Building Control, Land Charges, Gazetteer and Public Access modules) and

associated support and consultancy. The Idox system underpins statutory and business-critical functions within the Place directorate. Renewal ensures service continuity.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £514,443.07

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Trafford Council

II.2.4) Description of the procurement

Renewal of the existing Idox contract for 5 years to continue use of the Idox product suite (Planning, Building Control, Land Charges, Gazetteer and Public Access modules) and associated support and consultancy. The Idox system underpins statutory and business-critical functions within the Place directorate. Renewal ensures service continuity.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Direct Award via the Crown Commercial Services RM6259 for the provision of Vertical Application Solutions.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

STAR 020281

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Idox Software Ltd

Surrey

GU21 5SB

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

02933889

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £514,443.07

Total value of the contract/lot: £514,443.07

Section VI. Complementary information

VI.3) Additional information

5-Year Contract - 31st January 2026 - 30th January 2031

VI.4) Procedures for review

VI.4.1) Review body

STAR Procurement

Sale

Country

United Kingdom

