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Not applicable

The Advocacy 'Safety Net' Service ITT

Department for Education

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-007630

Procurement identifier (OCID): ocds-h6vhtk-03ab84

Published 16 March 2023, 9:38am

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Education

Sanctuary Buildings, 20, Great Smith Street

London

SW1P 3BT

Email

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Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-education>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Advocacy 'Safety Net' Service ITT

II.1.2) Main CPV code

- 71356300 - Technical support services

II.1.3) Type of contract

Services

II.1.4) Short description

It is the Department for Education's intention to undertake a procurement exercise to appoint a suitably experienced organisation to deliver on behalf of the department a 2 year and 0 month contract from 1st October 2023 to 30th September 2025 to deliver an Advocacy 'Safety Net' Helpline Service offering advice to looked after children and care leavers.

The National Advocacy Helpline and "safety net" service will offer advice to looked after children and care leavers. The services are intended to signpost looked after children to local advocacy support or help those who have been denied local advocacy to make representations and pursue complaints. The service will be active in referring cases back to local authorities and progressing these until satisfaction.

The service will continue to encourage local authorities to provide advocacy services in line with their statutory responsibilities, only stepping in where this proves unsuccessful. It is expected the improved national advocacy 'safety net' will also improve insight and analysis about callers to the service and the issues they raise and will gather evidence about the quality and coverage of local advocacy services. The service will use clear approaches for prioritising limited resources and engage looked after children who might otherwise be difficult to reach.

To view the tender, you will need to be registered as a supplier on the DfE Jaggaer eTendering portal, available at <https://education.app.jaggaer.com/web/login.html>

The closing date for submitting your tender is 12:00 noon GMT on the 23rd March 2023.

Once registered the Tender will be accessible via the 'View Opportunities' link on the Homepage. Select the Opportunity Notice for 'Advocacy Helpline and 'Safety Net' Service ITT' (ITT 2083) and this will take you directly to the tender documents.

Please use the Jaggaer e-procurement system
<https://education.app.jaggaer.com/web/login.html> to submit any questions you may have about the tendering procedure.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-005455](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

Section II: Object

Instead of

Text

Value of the field: 560000.00

Read

Text

Value of the field: The Advocacy 'Safety Net' Service ITT

Section number

IV.2.7

Instead of

Text

Local time: (hh:mm) 18:00

Read

Text

Local time: (hh:mm) 12:01