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Contract

Furniture Supply and Services

Karbon Homes

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007626

Procurement identifier (OCID): ocds-h6vhtk-055a57 ([view related notices](#))

Published 28 January 2026, 1:58pm

Scope

Reference

202505-GS107

Description

Karbon are seeking a partner to supply residential furniture, white goods and select household items. The successful supplier would be required to deliver to individual property addresses, unpack and remove all waste materials and packaging. In addition, give instruction on use and maintenance to customer, and collect and dispose used goods.

Contract 1

Supplier

- Furniture Resource Centre Limited

Contract value

- £10,000,000 excluding VAT
- £12,000,000 including VAT

Above the relevant threshold

Date signed

22 December 2025

Contract dates

- 2 January 2026 to 1 January 2028
- Possible extension to 30 September 2030
- 4 years, 8 months, 30 days

Description of possible extension:

This Contract will be for a period of two years with optional 2 x 12-month extensions.

Main procurement category

Goods

CPV classifications

- 39140000 - Domestic furniture
- 39710000 - Electrical domestic appliances
- 39721100 - Domestic cooking appliances

Contract locations

- UKC - North East (England)
- UKE - Yorkshire and the Humber

Key performance indicators

Name	Description
Customer Service Level (CSL)	Key Indicator- Order confirmation KPI Performance Measure- Within 24 hrs KPI Threshold- Less than 95% target level for 2 consecutive months Measurement Period- Monthly, assessment frequency.
Customer Service Level (CSL)	Key Indicator- Delivery scheduling KPI Performance Measure- Target 5 working days KPI Threshold- Less than 95% target level for 2 consecutive months Measurement Period- Monthly, assessment frequency.
Social Value	Key Indicator- Committed social value delivery KPI Performance Measure- Delivery of agreed social value in year KPI Threshold- 100% Measurement Period- Annual, assessment frequency.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Furniture Resource Centre Limited

- Companies House: 02296329
- Public Procurement Organisation Number: PCBW-3893-ZGMH

1 Cartwrights Farm Road

Liverpool

L24 1UY

United Kingdom

Email: Neina.cave@frcgroup.co.uk

Region: UKD72 - Liverpool

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Karbon Homes

- Charity Commission (England and Wales): RS007529
- Public Procurement Organisation Number: PCDL-6326-LXPW

Number 5

Newcastle

NE12 8EG

United Kingdom

Contact name: Pippa Ford

Email: Procurement@Karbonhomes.co.uk

Website: <https://www.karbonhomes.co.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government

