

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007613-2024>

Contract

Academies for Character and Excellence - IT Managed Service

Academies for Character and Excellence

F03: Contract award notice

Notice identifier: 2024/S 000-007613

Procurement identifier (OCID): ocds-h6vhtk-041794

Published 11 March 2024, 8:53am

Section I: Contracting authority

I.1) Name and addresses

Academies for Character and Excellence

Pathfields

Totnes

TQ9 5TZ

Contact

Nick Jones-Whyte

Email

nick.joneswhyte@acexcellence.co.uk

Telephone

+44 3003034360

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.acexcellence.co.uk/>

Buyer's address

<https://www.mytenders.co.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Academies for Character and Excellence - IT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

ACE wishes to engage a single contractor to supply an ICT Managed Service and associated project implementation and training services across all sites within the Trust.

This procurement involves the delivery of ICT across all the schools as part of a joined up programme of work, whilst at the same time being able to be flexible to deal with ad-hoc purchases and small projects that individual schools may need from time to time – all to a set of standards. At the same time a high quality managed service needs to be consistently delivered.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £364,580 / Highest offer: £534,604 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services
- 72222200 - Information systems or technology planning services
- 72224100 - System implementation planning services
- 72253000 - Helpdesk and support services

- 72253100 - Helpdesk services
- 72253200 - Systems support services
- 72261000 - Software support services
- 72267200 - Repair of information technology software
- 72315200 - Data network management services
- 72500000 - Computer-related services
- 72510000 - Computer-related management services
- 72540000 - Computer upgrade services
- 72541000 - Computer expansion services
- 72590000 - Computer-related professional services
- 72600000 - Computer support and consultancy services
- 72610000 - Computer support services
- 72611000 - Technical computer support services
- 72700000 - Computer network services

II.2.3) Place of performance

NUTS codes

- UKK41 - Plymouth

Main site or place of performance

Pathfields, Totnes,

Devon, United Kingdom

TQ9 5TZ

II.2.4) Description of the procurement

Given the value involved and the critical nature of ICT to support teaching learning and management it is vital the Trust and whoever it chooses to work with to deliver both an ICT Managed Service and associated projects establishes an operating model that not only works for both parties but also delivers both to time and understanding the nuances of working in an educational environment.

As bidders will see from the information provided it is absolutely clear that this procurement is all about delivery of ICT across all the schools as part of a joined up programme of work, whilst at the same time being able to be flexible to deal with ad-hoc purchases and small projects that individual schools may need from time to time – all to a set of standards. At the same time a high quality managed service needs to be consistently delivered. It is therefore critical that all parties know what is going on when and whilst formal monthly reporting is clearly a key necessity so is establishing an effective operating model that is resourced at the right times with the right people who can interface with both staff at Trust and school level.

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 39.2

Quality criterion - Name: Quality / Weighting: 60.8

Price - Weighting: 39.2

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033384](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computeam Ltd

443 Broadstone Mill

Stockport

SK5 7DL

Country

United Kingdom

NUTS code

- UKD35 - Greater Manchester South East

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £325,250

Section VI. Complementary information

VI.3) Additional information

(MT Ref:231460)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.2) Body responsible for mediation procedures

Academies for Character and Excellence

Pathfields

Totnes

TQ9 5TZ

Email

nick.joneswhyte@acexcellence.co.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Academies for Character and Excellence

Pathfields

Totnes

TQ9 5TZ

Email

nick.joneswhyte@acexcellence.co.uk

Country

United Kingdom