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Tender

## **Provision of Wellbeing Assistance Programme and Support Services for Individuals Involved in Fitness to Practise and Hearings Processes**

Social Care Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007598

Procurement identifier (OCID): ocds-h6vhtk-05e2cd ([view related notices](#))

Published 28 January 2026, 1:25pm

### **Scope**

### **Reference**

Wellbeing Assistance Programme

### **Description**

The purpose of this tender is to appoint a supplier to provide a comprehensive advice, support, signposting, and counselling service for individuals involved in Social Care Wales' fitness to practise and hearings processes. This includes registered workers under investigation, their families, applicants or registered persons referred to case conferences or hearings, complainants, witnesses, whistle-blowers, and the independent panel members who sit on our fitness to practise panel hearings. The service aims to safeguard wellbeing and offer appropriate support throughout these challenging and sensitive procedures. Please see ITT for full requirements.

### **Total value (estimated)**

- £166,667 excluding VAT
- £200,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 May 2026 to 30 April 2028
- Possible extension to 30 April 2030
- 4 years

Description of possible extension:

The contract will run initially from 1 May 2026 until 30 April 2028 with a possibility of being extended for a further 24 months, up to a total period of 4 years.

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services
- 72253000 - Helpdesk and support services

### **Contract locations**

- UKL - Wales

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## **Participation**

### **Legal and financial capacity conditions of participation**

Please refer to Appendix 1 - WPSQ

### **Technical ability conditions of participation**

Please refer to ITT and Appendix 1 - WPSQ

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

11 February 2026, 5:00pm

### **Tender submission deadline**

25 February 2026, 12:00pm

**Submission address and any special instructions**

<https://www.sell2wales.gov.wales/>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

- Welsh
- English

**Award decision date (estimated)**

17 April 2026

**Recurring procurement**

Publication date of next tender notice (estimated): 28 January 2030

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**Award criteria**

Name	Description	Type	Weighting
Quality	Assessment of technical ability to fulfil the requirement	Quality	60.00%
Cost	Assessment of costs to Cost fulfil the requirement	Cost	30.00%

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Name	Description	Type	Weighting
Social Value	Assessment of additional value adding social value offer	Quality	10.00%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Documents

### Associated tender documents

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359225](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359225)

Appendix 1

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359226](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359226)

Appendix 2

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359228](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359228)

Appendix 4

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359229](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359229)

Appendix 5

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359230](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359230)

Appendix 6

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359231](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359231)

Appendix 7

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359232](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359232)

ITT & Specification - English

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359233](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359233)

### Appendix 3

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359234](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359234)

### ITT & Specification - Welsh

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359235](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359235)

### Atodiad 1

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359236](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359236)

### Atodiad 2

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### Atodiad 3

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Atodiad 4

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359239](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359239)

Atodiad 5

[https://www.sell2wales.gov.wales/Assets/NoticeBuilder\\_FileDownload.aspx?id=359240](https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359240)

Atodiad 6

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## Contracting authority

### Social Care Wales

- Public Procurement Organisation Number: PTTZ-7468-NYRQ

South Gate House

Cardiff

CF10 1EW

United Kingdom

Contact name: Procurement Team

Email: [procurement@socialcare.wales](mailto:procurement@socialcare.wales)



Website: <http://www.socialcare.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales