

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007598-2026>

Tender

Provision of Wellbeing Assistance Programme and Support Services for Individuals Involved in Fitness to Practise and Hearings Processes

Social Care Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007598

Procurement identifier (OCID): ocids-h6vhtk-05e2cd ([view related notices](#))

Published 28 January 2026, 1:25pm

Scope

Reference

Wellbeing Assistance Programme

Description

The purpose of this tender is to appoint a supplier to provide a comprehensive advice, support, signposting, and counselling service for individuals involved in Social Care Wales' fitness to practise and hearings processes. This includes registered workers under investigation, their families, applicants or registered persons referred to case conferences or hearings, complainants, witnesses, whistle-blowers, and the independent panel members who sit on our fitness to practise panel hearings. The service aims to safeguard wellbeing and offer appropriate support throughout these challenging and sensitive procedures. Please see ITT for full requirements.

Total value (estimated)

- £166,667 excluding VAT
- £200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2028
- Possible extension to 30 April 2030
- 4 years

Description of possible extension:

The contract will run initially from 1 May 2026 until 30 April 2028 with a possibility of being extended for a further 24 months, up to a total period of 4 years.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 72253000 - Helpdesk and support services

Contract locations

- UKL - Wales

Participation

Legal and financial capacity conditions of participation

Please refer to Appendix 1 - WPSQ

Technical ability conditions of participation

Please refer to ITT and Appendix 1 - WPSQ

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

11 February 2026, 5:00pm

Tender submission deadline

25 February 2026, 12:00pm

Submission address and any special instructions

<https://www.sell2wales.gov.wales/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

17 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 28 January 2030

Award criteria

Name	Description	Type	Weighting
Quality	Assessment of technical ability to fulfil the requirement	Quality	60.00%
Cost	Assessment of costs to fulfil the requirement	Cost	30.00%

Name	Description	Type	Weighting
Social Value	Assessment of additional value adding social value offer	Quality	10.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359225

Appendix 1

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359226

Appendix 2

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359228

Appendix 4

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359229

Appendix 5

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359230

Appendix 6

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359231

Appendix 7

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359232

ITT & Specification - English

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359233

Appendix 3

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359234

ITT & Specification - Welsh

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359235

Atodiad 1

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359236

Atodiad 2

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359237

Atodiad 3

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359238

Atodiad 4

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359239

Atodiad 5

https://www.sell2wales.gov.wales/Assets/NoticeBuilder_FileDownload.aspx?id=359240

Atodiad 6

Contracting authority

Social Care Wales

- Public Procurement Organisation Number: PTTZ-7468-NYRQ

South Gate House

Cardiff

CF10 1EW

United Kingdom

Contact name: Procurement Team

Email: procurement@socialcare.wales

Website: <http://www.socialcare.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales