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Planning

## **Responsive Repairs - Soft Market Testing**

Croydon Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-007588

Procurement identifier (OCID): ocds-h6vhtk-03243e

Published 21 March 2022, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Croydon Council

Bernard Weatherill House, 8 Mint Walk

Croydon

CR0 1EA

#### **Contact**

Mr Matthew Devan

#### **Email**

[thebuyingteam@croydon.gov.uk](mailto:thebuyingteam@croydon.gov.uk)

#### **Telephone**

+44 2087266000

**Country**

United Kingdom

**NUTS code**

UKI62 - Croydon

**Internet address(es)**

Main address

<http://www.croydon.gov.uk>

Buyer's address

<http://www.croydon.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Responsive Repairs - Soft Market Testing

Reference number

DN601838

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

THIS IS A PRIOR INFORMATION NOTICE ONLY Economic operators should please note that this is only a Prior Information Notice and expressions of interest in tendering are not being sought at this stage. Croydon Council are seeking views through a soft market testing exercise and request interested organisations respond to the questionnaire via London Tenders Portal. The deadline for responses is 12 Noon on 4th April 2022. The Council reserves the right to hold interviews for interested organisations that respond to the soft market testing to further support this exercise.

Croydon Council are intending to re-procure its Responsive Repairs Contract. This is currently let to a single provider and covers the following activities:

- Operation of the Contact Centre for repairs related contacts
- Responsive repairs
- Domestic boiler gas servicing and repair
- Voids i.e. bringing properties up to standard when a tenant vacates and a new tenant moves
- Communal Boiler repairs and servicing

The current contract value is in the order of £13m Per Annum.

### **II.1.5) Estimated total value**

Value excluding VAT: £150,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 45211000 - Construction work for multi-dwelling buildings and individual houses
- 45330000 - Plumbing and sanitary works
- 50500000 - Repair and maintenance services for pumps, valves, taps and metal containers and machinery
- 50700000 - Repair and maintenance services of building installations
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating
- 51000000 - Installation services (except software)

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

Main site or place of performance

London Borough of Croydon

### **II.2.4) Description of the procurement**

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currently let to a single provider and covers the following activities:

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### **II.3) Estimated date of publication of contract notice**

18 July 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

Croydon Council are seeking views through a soft market testing exercise in relation to a forthcoming Responsive Repairs Contract.

Interested providers are invited to respond to the soft market testing information which can be accessed via the London Tenders Portal. The completed expressions of interest questionnaire should be uploaded no later than 12 Noon on 4th April 2022 and should be returned to the Council using the London Tenders Portal electronic tendering system only. The Council reserves the right to hold interviews for interested organisations that respond to the soft market testing to further support this exercise. Please note the Council retains sole discretion as to which (if any) interested organisations it will invite to soft market testing interview.

This is not a formal tender opportunity and there is no guarantee of any tender opportunity arising following this period of soft market testing. Any subsequent tenders will be advertised accordingly via The London Tenders Portal and Find a Tender Service.

The Council is using the London Tenders portal to conduct this exercise, which can be accessed using this link <https://www.londontenders.org/>

The use of this system allows a full audit trail of communication with providers to ensure fair treatment as well as to maintain full confidentiality for the market testing questionnaire received. If you require assistance in using the London Tenders portal please contact their Support Helpdesk by email [ProContractTenderers@proactis.com](mailto:ProContractTenderers@proactis.com) for all support issues. This will auto-log a support ticket. On logging a ticket, if you have not already logged one before, you will be issued with a registration email that will give you instructions to allow you to log in, log, review and update your own tickets. In emergency situations you can contact their Support Service Desk on +44 (0)20 7539 2828. Please note the Support Service Desk will not be able to answer any market test specific enquiries.