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Contract

Wales Tourism Product Database

Welsh Government

F20: Modification notice

Notice identifier: 2024/S 000-007576

Procurement identifier (OCID): ocds-h6vhtk-044700

Published 8 March 2024, 3:53pm

Section I: Contracting authority/entity

I.1) Name and addresses

Welsh Government

Corporate Procurement Services, Cathays Park

Cardiff

CF10 3NQ

Email

ictprocurement@gov.wales

Telephone

+44 3000628803

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://wales.gov.uk/?skip=1&lang=en>

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Wales Tourism Product Database

Reference number

C380/2017/18

II.1.2) Main CPV code

- 72320000 - Database services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72321000 - Added-value database services
- 72322000 - Data management services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement at the time of conclusion of the contract:

Approximate numbers of listings on the WTPD are as follows:

Accommodation - 4,800

- 1,400

- Activities - 600

- Events - 300

The WTPD has around 1.2m unique searches a year.

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The Client is looking for a Supplier experienced in providing tourism product databases and associated services in that sector.

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This re-procurement offers the Client the opportunity to improve the WTPD by:

- increasing product coverage through implementing: an easy to use and reliable multilingual digital interface for tourism related organisations to list accommodation, attractions, activities and events and see key statistics for their products; a helpline / live-chat service for organisations that need help listing or amending products; a service to gather and input key tourism events;
- improving data quality through putting in place: an easy to use and reliable digital interface for tourism related organisations to update their listings; a module/s that can automatically check draft listings (against agreed set criteria); a service to check listings before they go live on the WTPD;
- developing additional functions including: capacity for each listing to be able to include high quality images and videos; capability for listings to include user generated content from social media and other channels; incorporate fields for “the travel trade” and “business events”;
- simplifying the current systems and contracts; and
- reduce costs, through increased system automation and customer self-service.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

6

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 058-134617](#)

Section V. Award of contract/concession

Contract No

C380/2017/18

Title

Wales Tourism Product Database

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

4 February 2019

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

New Vision Group

The Chequers, 28, Whitehorse Street

Baldock

SG7 6QQ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,089,563

Section VI. Complementary information

VI.3) Additional information

The eTenderWales reference number for this tender is as follows:

ITT: itt_67620 - Wales Tourism Product Database

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The Contract will have the following main phases:

- i. a four month implementation phase (at a fixed price) - from the contract award date - to build the future WTPD (incl. a new interface) and migrate data from the existing WTPD;
- ii. a parallel four-month phase - from the contract award date - to set up the public helpline / data stewardship service;
- iii. ongoing software, hosting, maintenance and account management (at an agreed annual cost over the lifetime of the Contract);
- iv. an ongoing public helpline / data stewardship service (at an agreed annual cost over the lifetime of the Contract); and
- v. a development function (against a rate card).

A six month extension period has been implemented to cover the implementation period of a new contract.

(WA Ref:139747)

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://wales.gov.uk/?skip=1&lang=en>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 73200000 - Research and development consultancy services

VII.1.3) Place of performance

NUTS code

- UKL - Wales

VII.1.4) Description of the procurement:

6 month extension to cover implementation of new contract

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

6

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,212,563

VII.1.7) Name and address of the contractor/concessionaire

NVG

The Chequers, 28 Whitehorse Street

Baldock

SG76QQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

6 Month extension to cover implementation period of new contract

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

6 Month extension to cover implementation period of new contract

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,089,563

Total contract value after the modifications

Value excluding VAT: £1,212,563