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Contract

## **Wales Tourism Product Database**

Welsh Government

F20: Modification notice

Notice identifier: 2024/S 000-007576

Procurement identifier (OCID): ocds-h6vhtk-044700

Published 8 March 2024, 3:53pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Welsh Government

Corporate Procurement Services, Cathays Park

Cardiff

CF10 3NQ

#### **Email**

[ictprocurement@gov.wales](mailto:ictprocurement@gov.wales)

#### **Telephone**

+44 3000628803

#### **Country**

United Kingdom

## **NUTS code**

UKL - Wales

## **Internet address(es)**

Main address

<http://wales.gov.uk/?skip=1&lang=en>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0007](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0007)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Wales Tourism Product Database

Reference number

C380/2017/18

#### **II.1.2) Main CPV code**

- 72320000 - Database services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72321000 - Added-value database services
- 72322000 - Data management services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Approximate numbers of listings on the WTPD are as follows:

Accommodation - 4,800

- 1,400

- Activities - 600

- Events - 300

The WTPD has around 1.2m unique searches a year.

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The Client is looking for a Supplier experienced in providing tourism product databases and associated services in that sector.

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This re-procurement offers the Client the opportunity to improve the WTPD by:

- increasing product coverage through implementing: an easy to use and reliable multilingual digital interface for tourism related organisations to list accommodation, attractions, activities and events and see key statistics for their products; a helpline / live-chat service for organisations that need help listing or amending products; a service to gather and input key tourism events;

- improving data quality through putting in place: an easy to use and reliable digital interface for tourism related organisations to update their listings; a module/s that can automatically check draft listings (against agreed set criteria); a service to check listings before they go live on the WTPD;

- developing additional functions including: capacity for each listing to be able to include high quality images and videos; capability for listings to include user generated content from social media and other channels; incorporate fields for “the travel trade” and “business events”;

- simplifying the current systems and contracts; and
- reduce costs, through increased system automation and customer self-service.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

6

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2019/S 058-134617](#)

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## **Section V. Award of contract/concession**

### **Contract No**

C380/2017/18

### **Title**

Wales Tourism Product Database

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

4 February 2019

## **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

## **V.2.3) Name and address of the contractor/concessionaire**

New Vision Group

The Chequers, 28, Whitehorse Street

Baldock

SG7 6QQ

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor/concessionaire is an SME

Yes

## **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,089,563

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The eTenderWales reference number for this tender is as follows:

ITT: itt\_67620 - Wales Tourism Product Database

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The Contract will have the following main phases:

- i. a four month implementation phase (at a fixed price) - from the contract award date - to build the future WTPD (incl. a new interface) and migrate data from the existing WTPD;
- ii. a parallel four-month phase - from the contract award date - to set up the public helpline / data stewardship service;
- iii. ongoing software, hosting, maintenance and account management (at an agreed annual cost over the lifetime of the Contract);
- iv. an ongoing public helpline / data stewardship service (at an agreed annual cost over the lifetime of the Contract); and
- v. a development function (against a rate card).

A six month extension period has been implemented to cover the implementation period of a new contract.

(WA Ref:139747)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://wales.gov.uk/?skip=1&lang=en>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 73200000 - Research and development consultancy services

#### **VII.1.3) Place of performance**

NUTS code

- UKL - Wales

#### **VII.1.4) Description of the procurement:**

6 month extension to cover implementation of new contract

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

6

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,212,563

#### **VII.1.7) Name and address of the contractor/concessionaire**

NVG

The Chequers, 28 Whitehorse Street

Baldock

SG76QQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

6 Month extension to cover implementation period of new contract

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

6 Month extension to cover implementation period of new contract

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,089,563

Total contract value after the modifications

Value excluding VAT: £1,212,563