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Tender

## **Energy Advice Service delivered for Peabody Trust**

Peabody

F02: Contract notice

Notice identifier: 2021/S 000-007569

Procurement identifier (OCID): ocds-h6vhtk-02a502

Published 12 April 2021, 12:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Peabody

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

#### **Email**

[patric.lemagnen@peabody.org.uk](mailto:patric.lemagnen@peabody.org.uk)

#### **Telephone**

+44 2038284233

#### **Country**

United Kingdom

#### **NUTS code**

UKI - LONDON

**Internet address(es)**

Main address

<https://www.peabody.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Energy-efficiency-consultancy-services./23C67Y95A8>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/23C67Y95A8>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Energy Advice Service delivered for Peabody Trust

#### **II.1.2) Main CPV code**

- 71314300 - Energy-efficiency consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Peabody (“Peabody”) is seeking to appoint a single Service Provider to undertake telephone and home visit energy advice to our customers. The Service Provider will operate pan-London, Essex and Kent, and the scope will extend to any property owned or managed by the Peabody Trust.

Our aims of the energy advice service are to; offer general energy saving advice information to all of our customers, and also to provide further support for those customers who require it. General energy advice information will be provided through the Peabody website, in newsletters and on Peabody’s social media.

#### **II.1.5) Estimated total value**

Value excluding VAT: £400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 71314300 - Energy-efficiency consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

Peabody (“Peabody”) is seeking to appoint a single Service Provider to undertake telephone and home visit energy advice to our customers. The Service Provider will operate pan-London, Essex and Kent, and the scope will extend to any property owned or managed by the Peabody Trust.

Our aims of the energy advice service are to; offer general energy saving advice information to all of our customers, and also to provide further support for those customers who require it. General energy advice information will be provided through the Peabody website, in newsletters and on Peabody’s social media.

This ITT is to appoint an Energy Advice Service Provider to support our customers with energy advice, especially those who are at most risk of fuel poverty. To comply with GDPR we will provide the Service Provider with referrals from customers that have agreed for their contact details to be passed over. The Service Provider will then contact the customer and provide the appropriate telephone advice, or home visit, along with additional support sessions if required.

Peabody will be promoting this service widely to our customers through written and online promotion as well as referring to the service in written correspondence. We will also promote our service through the Peabody contact centre and internal teams who are already working with customers who may be at risk of fuel poverty.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £400,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

Yes

Description of renewals

Peabody will offer an initial 2 year contract with the successful Service Provider with the possibility of a 2 year extension (at the discretion of Peabody).

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/23C67Y95A8>

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 May 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

14 May 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Energy-efficiency-consultancy-services./23C67Y95A8>

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GO Reference: GO-2021412-PRO-18067710

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

London

Country

United Kingdom