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Tender

Energy Advice Service delivered for Peabody Trust

Peabody

F02: Contract notice

Notice identifier: 2021/S 000-007569

Procurement identifier (OCID): ocds-h6vhtk-02a502

Published 12 April 2021, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

Peabody

Minster Court, 45-47 Westminster Bridge Road

London

SE1 7JB

Email

patric.lemagnen@peabody.org.uk

Telephone

+44 2038284233

Country

United Kingdom

NUTS code

UKI - LONDON

Internet address(es)

Main address

<https://www.peabody.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Energy-efficiency-consultancy-services./23C67Y95A8>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/23C67Y95A8>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Energy Advice Service delivered for Peabody Trust

II.1.2) Main CPV code

- 71314300 - Energy-efficiency consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Peabody ("Peabody") is seeking to appoint a single Service Provider to undertake telephone and home visit energy advice to our customers. The Service Provider will operate pan-London, Essex and Kent, and the scope will extend to any property owned or managed by the Peabody Trust.

Our aims of the energy advice service are to; offer general energy saving advice information to all of our customers, and also to provide further support for those customers who require it. General energy advice information will be provided through the Peabody website, in newsletters and on Peabody's social media.

II.1.5) Estimated total value

Value excluding VAT: £400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 71314300 - Energy-efficiency consultancy services

II.2.3) Place of performance

NUTS codes

- UKI - LONDON

Main site or place of performance

LONDON

II.2.4) Description of the procurement

Peabody ("Peabody") is seeking to appoint a single Service Provider to undertake telephone and home visit energy advice to our customers. The Service Provider will operate pan-London, Essex and Kent, and the scope will extend to any property owned or managed by the Peabody Trust.

Our aims of the energy advice service are to; offer general energy saving advice information to all of our customers, and also to provide further support for those customers who require it. General energy advice information will be provided through the Peabody website, in newsletters and on Peabody's social media.

This ITT is to appoint an Energy Advice Service Provider to support our customers with energy advice, especially those who are at most risk of fuel poverty. To comply with GDPR we will provide the Service Provider with referrals from customers that have agreed for their contact details to be passed over. The Service Provider will then contact the customer and provide the appropriate telephone advice, or home visit, along with additional support sessions if required.

Peabody will be promoting this service widely to our customers through written and online promotion as well as referring to the service in written correspondence. We will also promote our service through the Peabody contact centre and internal teams who are already working with customers who may be at risk of fuel poverty.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

Yes

Description of renewals

Peabody will offer an initial 2 year contract with the successful Service Provider with the possibility of a 2 year extension (at the discretion of Peabody).

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/23C67Y95A8>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 May 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 May 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Energy-efficiency-consultancy-services./23C67Y95A8>

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GO Reference: GO-2021412-PRO-18067710

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom