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Contract

Supply of Social Care Case Management Solutions Software

Scotland Excel

F03: Contract award notice

Notice identifier: 2021/S 000-007568

Procurement identifier (OCID): ocids-h6vhtk-02a501

Published 12 April 2021, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

Scotland Excel

Renfrewshire House, Cotton Street

Paisley

PA1 1AR

Contact

ICT Procurement Team

Email

ict@scotland-excel.org.uk

Telephone

+44 3003001200

Fax

+44 1416187423

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.scotland-excel.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10383

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Social Care Case Management Solutions Software

Reference number

1420

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Offers are sought in connection with the establishment of a collaborative arrangement for the provision of a social care case management system solution.

Under the resultant framework suppliers will be required to provide software and related ancillary services, to include configuration, installation and commissioning of systems, ongoing support and maintenance.

The solution will include functionality to support case management for adults, children, criminal justice and finance in Scotland. A key part of the resultant Framework Agreement will be to further accelerate the development of open systems, appropriate data sharing and the interoperability of IT systems so that services can be delivered efficiently and respond more flexibly to the needs of citizens and businesses. The solution offered must comply with applicable Law and Standards, and must be GDPR compliant.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £28,000,000

II.2) Description

II.2.1) Title

On-premise installation (council datacentre or council's third party cloud-based datacentre)

Lot No

1

II.2.2) Additional CPV code(s)

- 48517000 - IT software package
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

A software solution to be installed in the council datacentre or a council's third party cloud-based datacentre that can deliver a social work care case management system including a self-directed support capability for citizens to improve the impact that care and support has by

helping them to choose and control what type of social care services they get, when and where they get them, and who provides them. In conjunction with this, the solutions offered will support the digital capability for health and social care professionals involved in the direct delivery

of care – to be able safely and securely access, update and share relevant information about the individual being cared for. It will encourage the use of decision support tools and services to support frontline practice, self-management and shared decision making, whilst establishing and implementing the standards required to deliver interoperability and appropriate information sharing across different health and care systems.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supplier hosted application (supplier's datacentre or suppliers third party cloud based datacentre)

Lot No

2

II.2.2) Additional CPV code(s)

- 48517000 - IT software package
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

A software solution to be hosted in a supplier's datacentre or supplier's third party cloud based datacentre that can deliver a social work care case management system including a self-directed support capability for citizens to improve the impact that care and support has by

helping them to choose and control what type of social care services they get, when and where they get them, and who provides them. In conjunction with this, the solutions offered will support the digital capability for health and social care professionals involved in the direct delivery

of care – to be able to safely and securely access, update and share relevant information about the individual being cared for. It will encourage the use of decision support tools and services to support frontline practice, self-management and shared decision making, whilst establishing and implementing the standards required to deliver interoperability and

appropriate information sharing across different health and care systems.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Supplier delivered Software as a Service (SaaS) model.

Lot No

3

II.2.2) Additional CPV code(s)

- 48517000 - IT software package
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

A software as a service (SaaS) solution that can deliver a social work care case management system including a self-directed support capability for citizens to improve the impact that care and support has by helping them to choose and control what type of social care services they get, when and where they get them, and who provides them. In

conjunction with this, the solutions offered will support the digital capability for health and social care professionals involved in the direct delivery

of care – to be able to safely and securely access, update and share relevant information about the individual being cared for. It will encourage the use of decision support tools and services to support frontline practice, self-management and shared decision making, whilst establishing and implementing the standards required to deliver interoperability and appropriate information sharing across different health and care systems.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 214-525800](#)

Section V. Award of contract

Lot No

1

Title

On-premise installation (council datacentre or council's third party cloud-based datacentre)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

OLM Systems Ltd

Cairns House, 10 Station Rd

Teddington

TW11 9AA

Telephone

+44 7702904206

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Liquidlogic

Brookfield House, Selby Road

Garforth

LS25 9HW

Telephone

+44 7824443938

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Servelec Social Care Ltd

The Straddle, Victoria Quays

Sheffield

S2 5SY

Telephone

+44 2073548000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Azeus UK Limited

Albany House, Claremont Lane

Esher

KT10 9FQ

Telephone

+44 2080045937

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Advanced Health and Care Limited

Ditton Park, Riding Court Road

Datchet

SL3 9LL

Telephone

+44 8451606162

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £28,000,000

Section V. Award of contract

Lot No

2

Title

Supplier hosted application (supplier's datacentre or suppliers third party cloud based datacentre)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

OLM Systems Ltd

Cairns House, 10 Station Rd

Teddington

TW11 9AA

Telephone

+44 7702904206

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

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Brookfield House, Selby Road

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The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Servelec Social Care Ltd

The Straddle, Victoria Quays

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S2 5SY

Telephone

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- UK - United Kingdom

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Country

United Kingdom

NUTS code

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The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £28,000,000

Section V. Award of contract

Lot No

3

Title

Supplier delivered Software as a Service (SaaS) model.

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 7

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The contractor is an SME

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Datchet

SL3 9LL

Telephone

+44 8451606162

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £28,000,000

Section VI. Complementary information

VI.3) Additional information

Scotland Excel is procuring this framework for the use and benefit of its member Councils and associate members, together with the other bodies listed.

The 32 local authorities in Scotland are

<http://www.scotlandexcel.org.uk/home/Aboutus/Ourmembers/Localauthorities.aspx>;

Scotland Excel associate members

<http://www.scotlandexcel.org.uk/home/Aboutus/Ourmembers/Associate-members.aspx>;

The above is subject to each contracting authority entering into and maintaining a relevant membership agreement or other access agreement with Scotland Excel.

VI.2 - Information about electronic workflows.

Tenderers are advised that whether electronic ordering, invoicing and payment will be used or accepted is at the discretion of each Scotland Excel member Council or Associate Member which will be settled by them during the procedure for the call-off of a contract under this proposed framework agreement.

Subcontractors on whose capacity the Tenderer does not rely: Scotland

Excel will request the following information in the European Single

Procurement Document (Scotland):

- whether the Tenderer intends to subcontract any share of the contract to a third party;
 - list of the proposed subcontracts as far as it is known at that stage; and
 - what proportion/percentage of the contract does the Tenderer intend to subcontract.
- Subcontractors on whose capacity the bidder does not rely will be subject to the rules regarding Exclusion as set out immediately above.

In line with Clause 72 of the Public Contracts (Scotland) Regulations 2015, contracts and framework agreements may be modified without

a new procurement procedure. Details of the situations where changes may be made are contained in the Procurement Documents generally and within the General Conditions of Contract and the Special

Conditions of Contract.

Consortium bid participants will be jointly and severally liable for the performance of the contract.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 17206.

For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

Community benefits are included in this requirement. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2361>

(SC Ref:649566)

VI.4) Procedures for review

VI.4.1) Review body

Paisley Sheriff Court

3 St James' Street

Paisley

PA3 2HL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI 2015/446) (as amended) may bring proceedings in the Sheriff Court or the Court of Session.