

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007531-2024>

Tender

## **Salesforce Licensing**

Wakefield and District Housing Limited

F02: Contract notice

Notice identifier: 2024/S 000-007531

Procurement identifier (OCID): ocds-h6vhtk-0446e0

Published 8 March 2024, 1:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wakefield and District Housing Limited

Merefield House, Whistler Drive

Castleford

WF10 5HX

#### **Email**

[procurement@wdh.co.uk](mailto:procurement@wdh.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE45 - Wakefield

#### **Internet address(es)**

Main address

<http://www.wdh.co.uk>

Buyer's address

<http://www.wdh.co.uk>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

### **I.4) Type of the contracting authority**

Other type

Housing Association

### **I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Salesforce Licensing

Reference number

DN714630

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Wakefield & District Housing (WDH) are seeking a provider of Salesforce Licensing to cover our requirements over the next 3-year period.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE45 - Wakefield

#### **II.2.4) Description of the procurement**

WDH require various license types and quantities to be in place for a smooth transition on expiry of the current licensing on the 2nd May 2024.

690 x Nonprofit Cloud - Unlimited Edition

40 x Service Cloud Voice - Unlimited Edition

10 x Digital Engagement - Unlimited Edition

10,000 x Customer Community Plus - Unlimited Edition - Logins (Per Month)

10,000 x Mobile Publisher for Logins (Per Month)

1 x Field Service Technician - Unlimited Edition

1 x Field Service Dispatcher - Unlimited Edition

5 x Visual Remote Assistant

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 April 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

8 April 2024

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

WDH

Castleford

Country

United Kingdom