

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007531-2024>

Tender

Salesforce Licensing

Wakefield and District Housing Limited

F02: Contract notice

Notice identifier: 2024/S 000-007531

Procurement identifier (OCID): ocds-h6vhtk-0446e0

Published 8 March 2024, 1:58pm

Section I: Contracting authority

I.1) Name and addresses

Wakefield and District Housing Limited

Merefield House, Whistler Drive

Castleford

WF10 5HX

Email

procurement@wdh.co.uk

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<http://www.wdh.co.uk>

Buyer's address

<http://www.wdh.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Salesforce Licensing

Reference number

DN714630

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Wakefield & District Housing (WDH) are seeking a provider of Salesforce Licensing to cover our requirements over the next 3-year period.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE45 - Wakefield

II.2.4) Description of the procurement

WDH require various license types and quantities to be in place for a smooth transition on expiry of the current licensing on the 2nd May 2024.

690 x Nonprofit Cloud - Unlimited Edition

40 x Service Cloud Voice - Unlimited Edition

10 x Digital Engagement - Unlimited Edition

10,000 x Customer Community Plus - Unlimited Edition - Logins (Per Month)

10,000 x Mobile Publisher for Logins (Per Month)

1 x Field Service Technician - Unlimited Edition

1 x Field Service Dispatcher - Unlimited Edition

5 x Visual Remote Assistant

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 April 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

8 April 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

WDH

Castleford

Country

United Kingdom