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Contract

## **Provision of E-procurement System Service Desk Support**

Department for Transport

F03: Contract award notice

Notice identifier: 2022/S 000-007507

Procurement identifier (OCID): ocds-h6vhtk-030462

Published 18 March 2022, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department for Transport

London

##### **Email**

[DfTProcurement@dft.gov.uk](mailto:DfTProcurement@dft.gov.uk)

##### **Country**

United Kingdom

##### **NUTS code**

UK - United Kingdom

##### **Internet address(es)**

Main address

<https://www.gov.uk/government/publications/department-for-transport-procurement-process>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

General public services

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

Provision of E-procurement System Service Desk Support

Reference number

TCOM3032

##### **II.1.2) Main CPV code**

- 72253100 - Helpdesk services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

This notice confirms the award of a contract for the Provision of E-procurement System Service Desk Support to the Department for Transport

##### **II.1.6) Information about lots**

This contract is divided into lots: No

##### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £120,000

#### **II.2) Description**

##### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The contract is for the provision of a focused team of advisors and helpdesk type support for the Jaggaer e-sourcing platform to provide ongoing support for a time limited period whilst the DfT in-house resource builds knowledge.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Factors / Weighting: 60

Quality criterion - Name: Social Value Factors / Weighting: 10

Quality criterion - Name: Price Factors / Weighting: 30

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract includes the provision of two options for extension of 6 months to the existing 12 month term per option (12+6+6)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-031979](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 February 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Accenture UK Limited

30 Fenchurch Street, London, EC3M 3BD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04757301

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £120,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Transport

Great Minster House, 33 Horseferry Road

London

SW1P 4DR

Country

United Kingdom