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Contract

Provision of E-procurement System Service Desk Support

Department for Transport

F03: Contract award notice

Notice identifier: 2022/S 000-007507

Procurement identifier (OCID): ocds-h6vhtk-030462

Published 18 March 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Department for Transport

London

Email

DfTProcurement@dft.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/publications/department-for-transport-procurement-process>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of E-procurement System Service Desk Support

Reference number

TCOM3032

II.1.2) Main CPV code

- 72253100 - Helpdesk services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice confirms the award of a contract for the Provision of E-procurement System Service Desk Support to the Department for Transport

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £120,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The contract is for the provision of a focused team of advisors and helpdesk type support for the Jaggaer e-sourcing platform to provide ongoing support for a time limited period whilst the DfT in-house resource builds knowledge.

II.2.5) Award criteria

Quality criterion - Name: Quality Factors / Weighting: 60

Quality criterion - Name: Social Value Factors / Weighting: 10

Quality criterion - Name: Price Factors / Weighting: 30

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The contract includes the provision of two options for extension of 6 months to the existing 12 month term per option (12+6+6)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-031979](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 February 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Accenture UK Limited

30 Fenchurch Street, London, EC3M 3BD

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04757301

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £120,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department for Transport

Great Minster House, 33 Horseferry Road

London

SW1P 4DR

Country

United Kingdom