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Tender

Continuing Healthcare Digital End-To-End Person Management System for NHS Somerset Integrated Care Board

NHS Somerset Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-007506

Procurement identifier (OCID): ocds-h6vhtk-0446cd

Published 8 March 2024, 12:36pm

Section I: Contracting authority

I.1) Name and addresses

NHS Somerset Integrated Care Board

Wynford House, Lufton Way

Yeovil, Somerset

BA22 8HR

Contact

Samantha Phillips

Email

samantha.phillips31@nhs.net

Country

United Kingdom

Region code

UKK23 - Somerset

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://nhssomerset.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Continuing Healthcare Digital End-To-End Person Management System for NHS Somerset Integrated Care Board

Reference number

C247636 / WA15045

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Somerset Integrated Care Board (ICB) is looking to procure a digitalised Continuing Healthcare (CHC) end-to-end person management digital system, where information seamlessly flows between processes by connecting the entire lifecycle into one platform. The system needs to facilitate the services to deliver enhanced transformation across all spectrums of the service.

Somerset's CHC Service provides high quality, safe care to Somerset's most vulnerable Adults and Children, and currently has a combined active caseload of around 1,400 individuals. The ICB is seeking an efficient and effective digital system to manage the caseload and the inherent complexities associated with the services.

One of the key requirements for a new system will be the need for it to be sufficiently flexible to support a wide range of services outside the traditional CHC / Funded Nursing Care (FNC) / Fast Track (FT) / Continuing Care (CC) agenda. Service wide transformation will be implemented across all areas including clinical, business, performance, finance and contracting and commissioning.

Enabling better integration between systems across Health and Social Care is also critical. CHC is a unique service as it covers and links many elements of the health and social care system. Therefore, interoperability is of paramount importance, allowing for the CHC service and wider Health and Social Care teams to share and view records. This will support improved accessibility and visibility of data which in turn will enable more efficient

and streamlined workflows for all teams and a better person experience.

The Commissioner has a maximum financial envelope available of £200,000 per annum, including VAT. The total maximum contract value for the 3-year Contract is £600,000 and including VAT. At the end of the initial contract term the Commissioner will have an extension option for a further 1 year (1 x 12 month) period available which will be awarded at their discretion, giving a maximum possible contract value of £800,000 inclusive of VAT, over 4 years if the full contract term is fulfilled.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of NHS Somerset Integrated Care Board.

Atamis: Interested providers will be able to view this notice via the 'Live Opportunities' list on the e-procurement system, Atamis, available on the following link: <https://health-family.force.com/s/Welcome>

Bids must be received via the Atamis e-procurement system by no later than midday 10th April 2024

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72310000 - Data-processing services
- 72320000 - Database services

II.2.3) Place of performance

NUTS codes

- UKK23 - Somerset

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £800,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Minimum level(s) of standards possibly required

As stated in the procurement documents.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 April 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 April 2024

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

VI.4) Procedures for review

VI.4.1) Review body

High Court in London

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.

