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Planning

## Helpdesk and other modules

UNITY SCHOOLS PARTNERSHIP

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-007498

Procurement identifier (OCID): ocds-h6vhtk-04e88d ([view related notices](#))

Published 28 February 2025, 11:33am

## Scope

### Description

Unity are looking for a provider for a Helpdesk system with remote management & monitoring & document management.

### Total value (estimated)

- £600,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

### Contract dates (estimated)

- 1 October 2025 to 30 September 2028

- Possible extension to 28 September 2030
- 4 years, 11 months, 28 days

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

14 March 2025

### **Engagement process description**

Unity are looking to speak with any supplier that can offer a system that will fulfil their needs.

This process is a discovery process for the stakeholders to see what is possible in a system and help build our specification and requirements.

Any supplier can email [procurement@unitysp.co.uk](mailto:procurement@unitysp.co.uk) and request to provide a demo.

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## Submission

### Publication date of tender notice (estimated)

30 March 2025

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## Contracting authority

### UNITY SCHOOLS PARTNERSHIP

- Companies House: 07400386
- Public Procurement Organisation Number: PQMM-6243-VZQT

Unity Schools Partnership Offices Unit B

Haverhill

CB9 8QP

United Kingdom

Email: [rgould@unitysp.co.uk](mailto:rgould@unitysp.co.uk)

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government