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Tender

Empowering Families Mentor Service 2023

Southend-on-Sea City Council

F01: Prior information notice

Call for competition

Notice identifier: 2023/S 000-007484

Procurement identifier (OCID): ocids-h6vhtk-03b2ee

Published 15 March 2023, 9:50am

Section I: Contracting authority

I.1) Name and addresses

Southend-on-Sea City Council

Civic Centre, Victoria Avenue,

Southend-on-Sea

SS2 6FA

Email

procurementadvisors@southend.gov.uk

Telephone

+44 170215000

Country

United Kingdom

Region code

UKH31 - Southend-on-Sea

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southend.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.southend.gov.uk

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.southend.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Empowering Families Mentor Service 2023

Reference number

EFMS/2023

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Southend-on-Sea City Council are gauging market interest in the Empowering Family Mentor service which, depending on provider interest and continued funding, would commence on 1st October 2023 for 18 months with the possible option to extend for a one further year. The maximum contract value is £83,983 per annum and there is likely to be TUPE transfer. Current staffing costs are roughly £60,000 per annum.

It is expected the provider will deliver Empowering Families Mentor Service using community volunteers to mentor vulnerable families, as part of a whole-family approach to facilitate change, improve wellbeing, build resilience and empower families.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH31 - Southend-on-Sea

II.2.4) Description of the procurement

The Council will require the successful provider to recruit, train and develop a number of specialist community volunteers to offer long term mentor support to vulnerable families. This will predominantly involve working with families where there is active involvement from children's social care and children are identified as Children in Need or with a Child Protection Plan.

The successful provider will need to ensure the volunteer mentors have the necessary commitment, personal qualities, skills and confidence to positively contribute to improving outcomes for vulnerable families. The service will contribute to achieving the following outcomes:

- Improved wellbeing of the family - including areas around housing, finance, employment, education and health
- Families are empowered - families are stronger, more confident and feel more in control of their lives
- Families are resilient - there is a reduced need for support from specialist services, including children's social care

The current service provider has a number of experienced volunteers who may not transfer to volunteer for another service provider, therefore any new service provider will need to ensure they have volunteers available to provide the service from 1st October 2023.

The current service provider has a number of experienced volunteers who may not transfer to volunteer for another service provider, therefore any new service provider will need to ensure they have volunteers available to provide the service from 1st October 2023.

Please note this opportunity had previously been advertised in October 2022, but has been updated and re-advertised in March 2023.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

31 March 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.5) Scheduled date for start of award procedures

30 June 2023

Section VI. Complementary information

VI.3) Additional information

If your organisation are able to meet the requirements and you are interested in this potential opportunity you will need to email procurementadvisors@southend.gov.uk quoting EFMS/2023 by 12noon on Friday 31st March 2023.

Should there be interest, an Open Tender procedure will be adopted for this procurement and the council would expect to commence the process in April 2023, to procure this service.

If there is no interest expressed or request to participate, the Council will use regulation 32 of the Public Contract Regulations (2015) to award a contract to the current provider for a maximum period of three years.

The council is available to meet with interested parties to discuss the potential contract opportunity. If you would like to meet with the Project Team to discuss the project, please email procurementops@southend.gov.uk quoting EFMS/2023.

VI.4) Procedures for review

VI.4.1) Review body

Not applicable

Southend

Country

United Kingdom