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Contract

## **WP4064 Provision of Adults and Children's Social Care Case Management System**

Walsall Council

F03: Contract award notice

Notice identifier: 2026/S 000-007481

Procurement identifier (OCID): ocds-h6vhtk-0610a2

Published 28 January 2026, 10:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Walsall Council

Civic Centre, Darwall Street

Walsall

WS11TP

#### **Email**

[procurement@walsall.gov.uk](mailto:procurement@walsall.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG38 - Walsall

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://go.walsall.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

WP4064 Provision of Adults and Children's Social Care Case Management System

Reference number

WP4064

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

A software system for managing social care cases for both Adult's and Children's Services within Walsall Council.

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,411,703

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKG38 - Walsall

### **II.2.4) Description of the procurement**

A software system for managing social care cases for both Adult's and Children's Services within Walsall Council.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The YPO FWA has pre-agreed terms and conditions, it is an efficient, expedient route to market and includes the incumbent supplier, which is key to this requirement given the need for continuity and to avoid any unnecessary costs with changing supplier.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 April 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Access (UK) Ltd

Loughborough

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

Companies House

02343760

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,411,703

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Walsall Metropolitan Borough Council

Walsall

Country

United Kingdom