

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007463-2025>

Contract

Provision of Surrey Police and Sussex Police Standby DR Solution

The Police and Crime Commissioner for Sussex

F03: Contract award notice

Notice identifier: 2025/S 000-007463

Procurement identifier (OCID): ocids-h6vhtk-04b3cb

Published 28 February 2025, 8:48am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Sussex

BN7 2FZ

Lewes

BNF 2FZ

Email

mike.bennett1@surrey.police.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.sussex.police.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Surrey Police and Sussex Police Standby DR Solution

Reference number

JPS1755

II.1.2) Main CPV code

- 32500000 - Telecommunications equipment and supplies

II.1.3) Type of contract

Supplies

II.1.4) Short description

Surrey Police and Sussex Police are looking for a replacement for EoL voice systems is the Avaya Aura CM10 High availability (CM10 HA) and Avaya J139 IP handsets which aligns to Surrey and Sussex Police operational and service requirements. Or equivalent Voice systems and phones models will be accepted however potential providers will need to provide justification that the proposed voice systems or phone model is of equivalent or better standard than preferred model

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £194,740.93

II.2) Description

II.2.2) Additional CPV code(s)

- 32500000 - Telecommunications equipment and supplies
- 32522000 - Telecommunications equipment

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Surrey Police and Sussex Police are looking for a replacement for EoL voice systems is the Avaya Aura CM10 High availability (CM10 HA) and Avaya J139 IP handsets which aligns to Surrey and Sussex Police operational and service requirements. Or equivalent Voice systems and phones models will be accepted however potential providers will need to provide justification that the proposed voice systems or phone model is of equivalent or better standard than preferred model

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035685](#)

Section V. Award of contract

Contract No

JPS1755

Title

Provision of Surrey Police and Sussex Police Standby DR Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

West Pier Telecom Limited

Moccatta House, Trafalgar Place Brighton

Brighton

BN1 4DU

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £19,474,093

Total value of the contract/lot: £19,474,093

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police and Crime Commissioner for Sussex

Lewes

Country

United Kingdom