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Tender

SPS 2433 - Family Support Services

Royal Borough of Greenwich

F02: Contract notice

Notice identifier: 2021/S 000-007409

Procurement identifier (OCID): ocds-h6vhtk-02a462

Published 9 April 2021, 2:37pm

Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Greenwich

3rd Floor, The Woolwich Centre, 35 Wellington Street, Woolwich

London

SE18 6HQ

Contact

Mr Michael Glasspool

Email

michael.glasspool@royalgreenwich.gov.uk

Country

United Kingdom

NUTS code

UKI51 - Bexley and Greenwich

Internet address(es)

Main address

<http://www.royalgreenwich.gov.uk/>

Buyer's address

<http://www.royalgreenwich.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://royalgreenwich.proactishosting.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://royalgreenwich.proactishosting.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SPS 2433 - Family Support Services

Reference number

DN534919

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Borough of Greenwich (Local Authority) is seeking to award a contract or contracts to suitable suppliers to provide the following Family Support Services:

- a) Parenting Support Services
- b) Supervised Contact Services

The commissioned provider(s) will work in partnership with the council to deliver effective and efficient services to improve outcomes for local children and young people, and in children in care, children in need and their parents and families.

II.1.5) Estimated total value

Value excluding VAT: £2,335,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Tenderers can bid for individual or both lots

II.2) Description

II.2.1) Title

Parenting Support

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Within the borders of the Royal Borough of Greenwich

II.2.4) Description of the procurement

This lots comprises the provision of parenting support services for families with children and young people up to 18 years of age who need care and protection (as defined by The Children Act 1989). Parents referred to the service may be experiencing a range of difficulties in relation to their parenting skills, that are impacting the health and well-being of their children.

The contract period is 3 years and Royal Greenwich reserves the right to extend the contract on the same terms for a further period or periods up to 24 months.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract period is 3 years and Royal Greenwich reserves the right to extend the contract on the same terms for a further period or periods up to 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Evaluation criteria are stated in the tender document. Social Value will be considered as part of the evaluation criteria of this lot.

II.2) Description

II.2.1) Title

Supervised Contact

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Within the borders of the Royal Borough of Greenwich

II.2.4) Description of the procurement

The service provider is required to enable contact for children who are looked after by Royal Borough of Greenwich or whose care plan or child protection plan sets out the need for contact with family members to be supervised.

The contract period is 3 years and Royal Greenwich reserves the right to extend the contract on the same terms for a further period or periods up to 24 months.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract period is 3 years and Royal Greenwich reserves the right to extend the contract on the same terms for a further period or periods up to 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Evaluation criteria are stated in the tender document. Social Value will be considered as part of the evaluation criteria of this lot.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the tender documents

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 May 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 May 2021

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This procurement will be managed electronically via the RBG Proactis e- tendering Suite. To participate in this procurement, participants shall first be registered on the eTendering Suite. If bidders have not yet registered on the eTendering Suite, this can be done online at <https://royalgreenwich.proactishosting.com/> and click on the tap 'supplier registration'.

Note: registration may take some time, therefore, please ensure that you allow enough time to register. Full instructions for registration and use of the system can be found at <https://supplierhelp.due-north.com/> For technical assistance on use of the eSourcing Suite, please contact Proactis Helpdesk Freephone: 0345 0103503.

Once registration is completed, the registered user will receive a notification email to alert them that this has been done. A registered user can express an interest for a specific procurement. This is done by looking at the opportunity's section and selecting the contract you want to tender for.

As a user of the e-Tendering Suite, you will have access to Proactis e-Portal email messaging service which facilitates all messages sent to you and from you in relation to any specific Tender event. Please note it is your responsibility to access these emails on a regular basis to ensure you have sight of all relevant information applicable to this opportunity. All communications relating to this tender exercise must be via e-portal messaging system. No direct emails to officers will be answered unless you are having problems communicating through the portal. This process aims to improve audit trails as well as avoid duplication.

Please note, social value considerations are included in this contract. Details are stated in the tender documents.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

Internet address

<http://www.royalgreenwich.gov.uk/>

VI.4.2) Body responsible for mediation procedures

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

Internet address

<http://www.royalgreenwich.gov.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Royal Borough of Greenwich has incorporated a minimum 10 calendar day standstill period after notification to unsuccessful applicants of the award decision.

VI.4.4) Service from which information about the review procedure may be obtained

The Royal Borough of Greenwich

The Woolwich Centre

London

SE18 6HQ

Country

United Kingdom

Internet address

<http://www.royalgreenwich.gov.uk/>