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Tender

CWC23058 - Statutory Advocacy

Wolverhampton City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-007403

Procurement identifier (OCID): ocds-h6vhtk-044688

Published 7 March 2024, 4:11pm

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Mrs Babita Mal

Email

Babita.mal@wolverhampton.gov.uk

Telephone

+44 1902556556

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

www.wolverhamptontenders.com

Buyer's address

<http://www.wolverhampton.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.wolverhamptontenders.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.wolverhamptontenders.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC23058 - Statutory Advocacy

Reference number

DN711068

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has legal duties to comply with the following legislation and provide or commission the following services in response:

- Care Act Advocacy to comply with the Care Act 2014
- Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards Advocacy (IMCA DoLS), and Relevant Paid Persons Representative Service (RPPR) to comply with the Mental Capacity Act 2005 and the Mental Capacity Amendment Act 2019
- Independent Mental Health Advocacy (IMHA) to comply with the Mental Health Act 1983
- Independent Health Complaints Advocacy Service (IHCAS) to comply with the NHS and Social Care Act 2012.

This service consolidates the following requirements into an integrated service provision:

- Independent Mental Capacity Advocacy (IMCA)
- IMCA Deprivation of Liberty Safeguards (IMCA DoLS)

- Relevant Persons Paid Representative (RPPR)/Volunteer Relevant Persons Representative (VRPR)
- Care Act Advocacy (CAA)
- Independent Health Complaints Advocacy Service (IHCAS) locally branded as Wolverhampton Health Advocacy Complaints Service (WHACS)
- Independent Mental Health Advocacy (IMHA)
- Community Advocacy (Non-Statutory Advocacy)

It is intended that integration of these services will enable the following benefits:

- A consistent service with streamlined processes
- Reduce duplication and improve service delivery
- Improve awareness for potential clients and referrers to make appropriate referrals and seek support at an early stage
- Continuity of advocacy support to individuals receiving a service
- Reduce the number of times that clients must describe their experiences to different advocates and Providers
- An efficient and effective service for the people who will use it and ensuring value for money
- Enable the flexible deployment of resources to manage demand.

The total value for this provision is £1,356,360. The value for each service per annum is the following:

- Independent Mental Capacity Advocacy (IMCA) - £77,854.49
- IMCA Deprivation of Liberty Safeguards (IMCA DoLS) - £34,993.83
- Relevant Persons Paid Representative (RPPR)/Volunteer Relevant Persons Representative (VRPR) - £73,785.44
- Independent Health Complaints Advocacy Service (IHCAS) locally branded as Wolverhampton Health Advocacy Complaints Service (WHACS) - £37,435.46
- Independent Mental Health Advocacy (IMHA) - £31,378.59

- Community Advocacy (Non-Statutory Advocacy) - £15,462.39

Prices quoted will be deemed to be fixed for the first 3 years of the contract. Any uplifts within the stated extension period will require a business case and approval from the Council, however, the Council provides no guarantee that an uplift will be applied.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

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II.2.6) Estimated value

Value excluding VAT: £1,356,360

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

n/a

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 April 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

n/a

VI.4) Procedures for review

VI.4.1) Review body

The City of Wolverhampton Council

Wolverhampton

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The City of Wolverhampton Council

Wolverhampton

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Commencement Date : 16th August 2024

VI.4.4) Service from which information about the review procedure may be obtained

The City of Wolverhampton Council Legal Department

Wolverhampton

Country

United Kingdom