

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007396-2025>

Tender

Children's and Young People Phoenix Service to NHS Somerset Integrated Care Board

NHS Somerset Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-007396

Procurement identifier (OCID): ocds-h6vhtk-04e85a

Published 27 February 2025, 1:24pm

Section I: Contracting authority

I.1) Name and addresses

NHS Somerset Integrated Care Board

Wynford House, Lufton Way

Yeovil

BA22 8HR

Contact

Ian Weston

Email

Ian.Weston3@nhs.net

Country

United Kingdom

Region code

UKK23 - Somerset

NHS Organisation Data Service

11X

Internet address(es)

Main address

<https://health-family.force.com/s/Welcome>

Buyer's address

www.nhssomerset.nhs.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children's and Young People Phoenix Service to NHS Somerset Integrated Care Board

Reference number

C193316

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Somerset Integrated Care board (ICB) is seeking to secure a provider who has the capability and capacity to deliver a Support Service for Children, Young People and Families who have been affected by child sexual abuse (CSA).

This will cover children and young people aged 0-18 years, who are living in Somerset or who have a registered Somerset GP.

The service will focus on providing support for CYP aged 0-18 years who have experienced CSA, including those who may fall outside the threshold for admission to specialist mental health services and/or other specialist services. The service will work collaboratively with specialist services to ensure comprehensive support and continuity of care for these individuals.

Service Objectives:

- To deliver age-appropriate, high-quality and effective services for CYP, their families and carers addressing the psychological and emotional impact of CSA as early as possible.
- To provide individualised support focused on the unique needs and contexts of each C/YP ensuring services are tailored to their presenting issues.
- To empower CYP and their families to move forward positively in their lives by

promoting resilience and recovery rather than focusing solely on the events of the abuse.

- To minimise the long-term negative impact of CSA on the mental health, emotional wellbeing and overall quality of life for CYP and their families in Somerset.

The service will:

- Deliver a range of effective and evidence-based advice, information, talking, therapeutic and creative interventions.
- Deliver a consistent and timely support service to the multi-agency workforce working to support children who have experienced sexual abuse, enabling staff from other services to safely and effectively 'identify, hold and respond'.
- Provide appropriately trained staff who have an expertise in engaging and building relationships with CYP and their families and have the skills to assess and understand the barriers CYP may face, involving other agencies and professionals as appropriate.
- Provide staff who are friendly, well-trained professionals, capable of offering advice, counselling and other appropriate interventions to support CYP.
- Be offered in a safe, comfortable, confidential and non-judgemental environment.
- Develop and maintain effective and efficient local and national networks to build a holistic, integrated and seamless package of support for CYP, their families and carers.

TUPE is likely to be applicable, further details can be found in the procurement documentation.

The contract term will be for 6 years with an optional extension of any period up to a further 2 years.

The contract value is £380,436 per annum giving a contract value of £2,282,616 for the initial contract period and £3,043,488 if the full extension period is adopted.

The new service will commence on the 1st October 2025

Commissioners reserve the right to add funding to the contract over its duration to accommodate service development measures or initiatives, up to an equivalent value of the original contract. For the avoidance of doubt, this would mean an annual contract value of, for example, £500k per annum and a consequent increase in the overall contract value.

This exercise is being carried out by NHS South, Central and West Commissioning

Support Unit (SCW) on behalf of the Commissioner.

II.1.5) Estimated total value

Value excluding VAT: £4,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKK23 - Somerset

II.2.4) Description of the procurement

NHS Somerset Integrated Care board (ICB) is seeking to secure a provider who has the capability and capacity to deliver a Support Service for Children, Young People and Families who have been affected by child sexual abuse (CSA). in Somerset.

This will cover Children and young people aged 0-18 years, who are living in Somerset or who have a registered Somerset GP.

The service will focus on providing support for CYP aged 0-18 years who have experienced CSA, including those who may fall outside the threshold for admission to specialist mental health services and/or other specialist services. The service will work collaboratively with specialist services to ensure comprehensive support and continuity of care for these individuals.

Service Objectives:

- To deliver age-appropriate, high-quality and effective services for CYP, their families and carers addressing the psychological and emotional impact of CSA as early as possible.
- To provide individualised support focused on the unique needs and contexts of each C/YP ensuring services are tailored to their presenting issues.

- To empower CYP and their families to move forward positively in their lives by promoting resilience and recovery rather than focusing solely on the events of the abuse.
- To minimise the long-term negative impact of CSA on the mental health, emotional wellbeing and overall quality of life for CYP and their families in Somerset.

The service will:

- Deliver a range of effective and evidence-based advice, information, talking, therapeutic and creative interventions.
- Deliver a consistent and timely support service to the multi-agency workforce working to support children who have experienced sexual abuse, enabling staff from other services to safely and effectively 'identify, hold and respond'.
- Provide appropriately trained staff who have an expertise in engaging and building relationships with CYP and their families and have the skills to assess and understand the barriers CYP may face, involving other agencies and professionals as appropriate.
- Provide staff who are friendly, well-trained professionals, capable of offering advice, counselling and other appropriate interventions to support CYP.
- Be offered in a safe, comfortable, confidential and non-judgemental environment.
- Develop and maintain effective and efficient local and national networks to build a holistic, integrated and seamless package of support for CYP, their families and carers.

The service will ensure that CYP receive high-quality support, measured and evaluated using agreed age-related, evidence-based outcome tools, resulting in:

- Increased ability to express feelings and make sense of their experiences.
- Improved mental health and emotional wellbeing.
- Reduction in levels of depression, self-harm, injury and intent.
- Decreased suicidal ideation and thoughts.
- Decreased re-victimisation.
- Reduction in drug or alcohol use.
- Improved confidence and self-esteem.

- Improved relationships, including feeling safe and secure.
- Improved physical health, such as better sleeping patterns, diet, exercise, dental hygiene and positive sexual behaviour.
- Increased ability to cope at home, in education and to participate in age-appropriate activities.

TUPE is likely to be applicable, further details can be found in the procurement documentation.

The contract term will be for 6 years with an optional extension of any period up to a further 2 years.

The contract value is £380,436 per annum giving a contract value of £2,282,616 for the initial contract period and £3,043,488 if the full extension period is adopted.

The new service will commence on the 1st October 2025

Commissioners reserve the right to add funding to the contract over its duration to accommodate service development measures or initiatives, up to an equivalent value of the original contract. For the avoidance of doubt, this would mean an annual contract value of, for example, £500k per annum and a consequent increase in the overall contract value.

This exercise is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioner.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

Before the end of the contract term, Commissioners will consider their options in terms of this contract and if applicable will seek to renew this contract.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend the contract by any period up to a further 24 months (2 years).

II.2.14) Additional information

The services are healthcare services falling within Regulation 11 of the Health Care Services (Provider Selection Regime) Regulations 2023 (PSR Regulations) and for the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 (PCR 2015) do not apply to this procurement.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See procurement documentation for full details.

III.1.2) Economic and financial standing

List and brief description of selection criteria

See procurement documentation for full details.

III.1.3) Technical and professional ability

List and brief description of selection criteria

See procurement documentation for full details.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 April 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

1 April 2025

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: [Once you have found the opportunity \(via the search function, using the title or reference number\), to gain full access to the bid documentation \(including questionnaires\), you will need to click on 'Register interest' - this will take you to the log-in page.](https://health-family.force.com/s>Welcome.</p></div><div data-bbox=)

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Somerset Integrated Care Board

Yeovil

Wynford House, Luton Way

BA22 8HR

Country

United Kingdom