

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007394-2024>

Contract

## **Provision & Support Services of a Patient Records Data Solution**

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-007394

Procurement identifier (OCID): ocids-h6vhtk-03a20b

Published 7 March 2024, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South East Coast Ambulance Service NHS Foundation Trust

Nexus House

Crawley

RH10 9BG

#### **Contact**

Procurement

#### **Email**

[Procurement@secamb.nhs.uk](mailto:Procurement@secamb.nhs.uk)

#### **Telephone**

+44 1892831139

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.secamb.nhs.uk>

Buyer's address

<https://commercialsolutions.bravosolution.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision & Support Services of a Patient Records Data Solution

Reference number

ecm\_4334

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South East Coast Ambulance Service NHS Foundation Trust ("the Authority") employs more than 4000 staff and provides Emergency and Urgent Care Services and Out of Hours Services across Kent, Sussex and Surrey.

The Authority issued an invitation to tender ("ITT") in connection with a competitive procurement to secure the provision of Patient Care Records Services /contract.

The contract will be for a period of 12 months from 22nd January 2024 with 1 12 month extension.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £81,700

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package
- 48610000 - Database systems
- 48611000 - Database software package
- 48612000 - Database-management system
- 48613000 - Electronic data management (EDM)
- 72310000 - Data-processing services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 79212200 - Internal audit services

- 79212300 - Statutory audit services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Kent, Sussex and Surrey

### **II.2.4) Description of the procurement**

The Trust collects electronic Patient Care Record (ePCR) data for clinical audit purposes from several information systems and processes. The contract is to be awarded for one year in the first instance, with an option for a one-year extension. Combining services from 2 suppliers to one sole services for paper and electronic Patient Care Records.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical Requirements / Weighting: 70

Quality criterion - Name: Commercial / Price / Weighting: 30

Price - Weighting: Technical - 70% Commercial 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

n/a

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-003136](#)

---

## **Section V. Award of contract**

### **Contract No**

ecm\_4334

### **Title**

Provision and Support of a Patient Records Data Solution

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Docworks Ltd

43 Vicarage Road

Marsworth, Bucks HP23 4LT

HP23 4LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.doc-works.co.uk](http://www.doc-works.co.uk)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £81,700

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

South East Coast Ambulance Foundation Trust

Nexus House

Crawley

RH10 9BG

Email

[michelle.wiltshire@secamb.nhs.uk](mailto:michelle.wiltshire@secamb.nhs.uk)

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

South East Coast Ambulance Foundation Trust

Nexus House

Crawley

RH10 9BG

Email

[Procurement@secamb.nhs.uk](mailto:Procurement@secamb.nhs.uk)

Country

United Kingdom