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Contract

Provision & Support Services of a Patient Records Data Solution

South East Coast Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-007394

Procurement identifier (OCID): ocids-h6vhtk-03a20b

Published 7 March 2024, 3:56pm

Section I: Contracting authority

I.1) Name and addresses

South East Coast Ambulance Service NHS Foundation Trust

Nexus House

Crawley

RH10 9BG

Contact

Procurement

Email

Procurement@secamb.nhs.uk

Telephone

+44 1892831139

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.secamb.nhs.uk

Buyer's address

<https://commercialsolutions.bravosolution.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision & Support Services of a Patient Records Data Solution

Reference number

ecm_4334

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

South East Coast Ambulance Service NHS Foundation Trust ("the Authority") employs more than 4000 staff and provides Emergency and Urgent Care Services and Out of Hours Services across Kent, Sussex and Surrey.

The Authority issued an invitation to tender ("ITT") in connection with a competitive procurement to secure the provision of Patient Care Records Services /contract.

The contract will be for a period of 12 months from 22nd January 2024 with 1 12 month extension.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £81,700

II.2) Description

II.2.2) Additional CPV code(s)

- 48180000 - Medical software package
- 48610000 - Database systems
- 48611000 - Database software package
- 48612000 - Database-management system
- 48613000 - Electronic data management (EDM)
- 72310000 - Data-processing services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 79212200 - Internal audit services

- 79212300 - Statutory audit services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Kent, Sussex and Surrey

II.2.4) Description of the procurement

The Trust collects electronic Patient Care Record (ePCR) data for clinical audit purposes from several information systems and processes. The contract is to be awarded for one year in the first instance, with an option for a one-year extension. Combining services from 2 suppliers to one sole services for paper and electronic Patient Care Records.

II.2.5) Award criteria

Quality criterion - Name: Technical Requirements / Weighting: 70

Quality criterion - Name: Commercial / Price / Weighting: 30

Price - Weighting: Technical - 70% Commercial 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

n/a

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-003136](#)

Section V. Award of contract

Contract No

ecm_4334

Title

Provision and Support of a Patient Records Data Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 January 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Docworks Ltd

43 Vicarage Road

Marsworth, Bucks HP23 4LT

HP23 4LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.doc-works.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £81,700

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

South East Coast Ambulance Foundation Trust

Nexus House

Crawley

RH10 9BG

Email

michelle.wiltshire@secamb.nhs.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

South East Coast Ambulance Foundation Trust

Nexus House

Crawley

RH10 9BG

Email

Procurement@secamb.nhs.uk

Country

United Kingdom