

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007390-2023>

Tender

## **Soft and Hard Facilities Management Services - St Nicholas Shopping Centre - London Borough of Sutton**

London Borough of Sutton

F02: Contract notice

Notice identifier: 2023/S 000-007390

Procurement identifier (OCID): ocds-h6vhtk-03b2ab

Published 14 March 2023, 1:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Sutton

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

#### **Contact**

Ms Sharon King-Holmes

#### **Email**

[sharon.king-holmes@sutton.gov.uk](mailto:sharon.king-holmes@sutton.gov.uk)

#### **Telephone**

+44 2087705316

#### **Country**

United Kingdom

**Region code**

UKI63 - Merton, Kingston upon Thames and Sutton

**Internet address(es)**

Main address

<http://www.sutton.gov.uk/>

Buyer's address

<http://www.sutton.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=1e7307be-aec1-ed11-8120-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=1e7307be-aec1-ed11-8120-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Soft and Hard Facilities Management Services - St Nicholas Shopping Centre - London Borough of Sutton

Reference number

DN659221

#### II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The London Borough of Sutton are seeking to award a new Soft and Hard Services Contract for the provision of a fully comprehensive M&E Services, Security Services and Cleaning Services (including Pest Control) for the St Nicholas Shopping Centre a period of three years, with an option to extend for a further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years. The Service Provider must ensure that adequate resources are available at all times. The target date to "go-live" for M&E Services (Lot 1) is 1st July 2023. The target date to "go-live" for Security Services (Lot 2) and Cleaning (and Pest Control) (Lot 3) is 1 February 2024

This tender is in Three Lots.

As part of the tender process, London Borough of Sutton would like to give you the opportunity to visit the site. Bidders are advised to book a site visit by completing google form (link below) and indicating your preferred date and time for attendance.

[https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQRGcwW5gvioSCUu\\_TYlplfyyLX7IUxlcHkq8pw/viewform?usp=pp\\_url](https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQRGcwW5gvioSCUu_TYlplfyyLX7IUxlcHkq8pw/viewform?usp=pp_url)

Please see tender documents for further information and award criteria

#### II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

The London Borough of Sutton are seeking to award a new Soft and Hard Services Contract for the provision of a fully comprehensive M&E Services for the St Nicholas Shopping Centre a period of three years, with an option to extend for a further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years. The Service Provider must ensure that adequate resources are available at all times. The target date to "go-live" for M&E Services (Lot 1) is 1st July 2023.

The Council is seeking a fixed priced cost for the planned M&E Services for The St Nicholas Shopping Centre. As part of the contract the Council will be able to instruct reactive, ad hoc and planned additional services using a schedule of rates.

As part of the tender process, London Borough of Sutton would like to give you the opportunity to visit the site. Bidders are advised to book a site visit by completing google form (link below) and indicating your preferred date and time for attendance.

[https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQrGcwW5gvioSCUu\\_TYIplfyyLX7IUxlcnHKq8pw/viewform?usp=pp\\_url](https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQrGcwW5gvioSCUu_TYIplfyyLX7IUxlcnHKq8pw/viewform?usp=pp_url)

Please see tender documents for further information and award criteria

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 July 2023

End date

30 June 2026

This contract is subject to renewal

Yes

Description of renewals

The contract is for three years, with an option to extend for a further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79700000 - Investigation and security services

### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

### **II.2.4) Description of the procurement**

The London Borough of Sutton are seeking to award a new Soft and Hard Services Contract for the provision of a fully comprehensive Security Services for the St Nicholas Shopping Centre a period of three years, with an option to extend for a further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years. The Service Provider must ensure that adequate resources are available at all times. The target date to "go-live" for Security Services (Lot 2) is 1 February 2024

The Council is seeking a fixed priced cost for the planned Security Services for The St Nicholas Shopping Centre. As part of the contract the Council will be able to instruct reactive, ad hoc and planned additional services using a schedule of rates.

As part of the tender process, London Borough of Sutton would like to give you the opportunity to visit the site. Bidders are advised to book a site visit by completing google form (link below) and indicating your preferred date and time for attendance.

[https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQrGcwW5gvioSCUu\\_TYIplfyyLX7IUxlcHkq8pw/viewform?usp=pp\\_url](https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQrGcwW5gvioSCUu_TYIplfyyLX7IUxlcHkq8pw/viewform?usp=pp_url)

Please see tender documents for further information and award criteria

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 February 2024

End date

31 January 2027

This contract is subject to renewal

Yes

Description of renewals

The contract is for three years, with an option to extend for a further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 900000000 - Sewage, refuse, cleaning and environmental services

#### **II.2.3) Place of performance**

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

#### **II.2.4) Description of the procurement**

The London Borough of Sutton are seeking to award a new Soft and Hard Services Contract for the provision of a fully comprehensive Cleaning Services (and Pest Control) for the St Nicholas Shopping Centre a period of three years, with an option to extend for a

further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years. The Service Provider must ensure that adequate resources are available at all times. The target date to "go-live" for Cleaning (and Pest Control) (Lot 3) is 1 February 2024

The Council is seeking a fixed priced cost for the planned Cleaning Services (and Pest Control) for The St Nicholas Shopping Centre. As part of the contract the Council will be able to instruct reactive, ad hoc and planned additional services using a schedule of rates.

As part of the tender process, London Borough of Sutton would like to give you the opportunity to visit the site. Bidders are advised to book a site visit by completing google form (link below) and indicating your preferred date and time for attendance.

[https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQrGcwW5gvioSCUu\\_TYIplfyyLX7IUxlcHnHKq8pw/viewform?usp=pp\\_url](https://docs.google.com/forms/d/e/1FAIpQLSd2TVxM-XNQrGcwW5gvioSCUu_TYIplfyyLX7IUxlcHnHKq8pw/viewform?usp=pp_url)

Please see tender documents for further information and award criteria

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 February 2024

End date

31 January 2027

This contract is subject to renewal

Yes

Description of renewals

The contract is for three years, with an option to extend for a further 24 months (12 + 12) (at the Council's discretion and by agreement of the contractor), making the maximum term five years.

#### **II.2.10) Information about variants**



Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 April 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

19 April 2023

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

Royal Court of Justice, The Strand

London

WC1A 2LL

Country

United Kingdom