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#### Contract

# Provision of a Generic Advocacy Service in the London Borough of Redbridge

London Borough of Redbridge

F03: Contract award notice

Notice identifier: 2025/S 000-007387

Procurement identifier (OCID): ocds-h6vhtk-0433f4

Published 27 February 2025, 12:14pm

## **Section I: Contracting authority**

## I.1) Name and addresses

London Borough of Redbridge

Lynton House, 255-259 High Road

Ilford

IG1 1NY

#### Contact

Mr Joe Creasey

#### **Email**

Joe.Creasey@walthamforest.gov.uk

#### **Telephone**

+44 2084964578

#### Country

## **United Kingdom**

## Region code

UKI53 - Redbridge and Waltham Forest

## Internet address(es)

Main address

http://www.redbridge.gov.uk/

Buyer's address

http://www.redbridge.gov.uk/

## I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

## **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Provision of a Generic Advocacy Service in the London Borough of Redbridge

Reference number

DN707998

#### II.1.2) Main CPV code

85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The service will deliver high quality, person-centred and outcomes-focused Advocacy services that meet the diverse population needs of Redbridge residents. The service will support, protect, and

champion the rights of residents, their families and representatives to participate fully in all aspects of their lives and in all decisions made about their care and support

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,316,715

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKI53 - Redbridge and Waltham Forest

#### II.2.4) Description of the procurement

The service will deliver high quality, person-centred and outcomes-focused Advocacy services that meet the diverse population needs of Redbridge residents. The service will support, protect, and

champion the rights of residents, their families and representatives to participate fully in all aspects of their lives and in all decisions made about their care and support

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### Section IV. Procedure

#### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

#### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2024/S 000-002335

## Section V. Award of contract

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 October 2024

## V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Voiceability

London

Country

**United Kingdom** 

**NUTS** code

• UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,316,715

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom