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Contract

Provision of a Generic Advocacy Service in the London Borough of Redbridge

London Borough of Redbridge

F03: Contract award notice

Notice identifier: 2025/S 000-007387

Procurement identifier (OCID): ocids-h6vhtk-0433f4

Published 27 February 2025, 12:14pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Redbridge

Lynton House, 255-259 High Road

Ilford

IG1 1NY

Contact

Mr Joe Creasey

Email

Joe.Creasey@walthamforest.gov.uk

Telephone

+44 2084964578

Country

United Kingdom

Region code

UKI53 - Redbridge and Waltham Forest

Internet address(es)

Main address

<http://www.redbridge.gov.uk/>

Buyer's address

<http://www.redbridge.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Generic Advocacy Service in the London Borough of Redbridge

Reference number

DN707998

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will deliver high quality, person-centred and outcomes-focused Advocacy services that meet the diverse population needs of Redbridge residents. The service will support, protect, and

champion the rights of residents, their families and representatives to participate fully in all aspects of their lives and in all decisions made about their care and support

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,316,715

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI53 - Redbridge and Waltham Forest

II.2.4) Description of the procurement

The service will deliver high quality, person-centred and outcomes-focused Advocacy services that meet the diverse population needs of Redbridge residents. The service will support, protect, and

champion the rights of residents, their families and representatives to participate fully in all aspects of their lives and in all decisions made about their care and support

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-002335](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Voiceability

London

Country

United Kingdom

NUTS code

- UKI53 - Redbridge and Waltham Forest

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,316,715

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom