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Award

Supported Living Service for Learning Disability Neurodivergent citizens

Wrexham County Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-007354

Procurement identifier (OCID): ocids-h6vhtk-06104e ([view related notices](#))

Published 28 January 2026, 8:33am

Scope

Reference

Proc25-219

Description

UK5 - Intention to directly award a contract for the delivery of a new supported living service for Learning Disability Neurodivergent citizens x 4 with highly complex needs. The service requires a specialist provider with localised proven expertise in delivering intensive, person centred positive behavioural support that cannot be replicated through an open competitive process without risking service failure, disruption, or harm to the individuals involved. Given the immediate need to source a specialist provider for this supported living service, the current framework cannot be utilised for this procurement.

This provider has been identified as the only provider with the specialist expertise, experience, and organisational capability required to safely and effectively deliver support to the individuals in question. Key factors include:

- Extensive experience delivering high complexity supported living for learning disabled

neurodivergent citizens.

- Strong existing working relationships with the local authority and proven performance in similar packages.
 - Delivery of another complex supported living service within two minutes of the new location, providing operational resilience, staff continuity, and efficient support for both services.
 - Established specialist workforce already trained in the relevant approaches (Active Support, Positive Behavioural Support, Risk Management), enabling safe mobilisation without delay.
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Contract 1. Supported Living Service for Learning Disability Neurodivergent Citizens

Supplier

- MACINTYRE CARE

Contract value

- £573,467.08 excluding VAT
- £688,160.50 including VAT

Above the relevant threshold

Earliest date the contract will be signed

10 February 2026

Contract dates (estimated)

- 11 February 2026 to 10 February 2027
- Possible extension to 10 February 2028
- 2 years

Description of possible extension:

1 year

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation

Contract locations

- UKL2 - East Wales

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

directly award a contract for the delivery of a new supported living service for Learning Disability Neurodivergent citizens x 4 with highly complex needs. The service requires a specialist provider with localised proven expertise in delivering intensive, person centred positive behavioural support that cannot be replicated through an open competitive process without risking service failure, disruption, or harm to the individuals involved.

This provider has been identified as the only provider with the specialist expertise, experience, and organisational capability required to safely and effectively deliver support to the individuals in question. Key factors include:

- Extensive experience delivering high complexity supported living for learning disabled neurodivergent citizens.
- Strong existing working relationships with the local authority and proven performance in similar packages.
- Delivery of another complex supported living service within two minutes of the new location, providing operational resilience, staff continuity, and efficient support for both services.
- Established specialist workforce already trained in the relevant approaches (Active Support, Positive Behavioural Support, Risk Management), enabling safe mobilisation without delay.

Supplier

MACINTYRE CARE

- Public Procurement Organisation Number: PXGD-1421-TGLG

Seebeck House, 1 Seebeck Place

Knowlhill, Milton Keynes

MK5 8FR

United Kingdom

Email: hello@macintyrecharity.org

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Supported Living Service for Learning Disability Neurodivergent Citizens

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: procurment@wrexham.gov.uk

Website: <https://www.wrexham.gov.uk/>

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales