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Contract

Provision of Dental Out of Hours Services across Norwich, Lowestoft or Great Yarmouth, and Kings Lynn

NHS Norfolk and Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-007353

Procurement identifier (OCID): ocds-h6vhtk-04c747

Published 27 February 2025, 9:24am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Neelam Saroe

Email

neelamsaroe@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Dental Out of Hours Services across Norwich, Lowestoft or Great Yarmouth, and Kings Lynn

Reference number

AG24545

II.1.2) Main CPV code

- 85130000 - Dental practice and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner)

intend to award a contract to Night Dental Ltd for Lot 1 Norwich and Lot 2 Lowestoft or Great Yarmouth for the Provision of Out of Hours Dental Services following a robust Competitive Process. Please note, Lot 3 Kings Lynn has not been awarded as part of this process.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,046,362

II.2) Description

II.2.1) Title

Lot 1 - Norwich

Lot No

1

II.2.2) Additional CPV code(s)

- 85130000 - Dental practice and related services

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

Main site or place of performance

Norwich

II.2.4) Description of the procurement

Lot 1 - Norwich:

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) intend to award a contract to Night Dental Ltd for Lot 1 - Norwich for the Provision of Out of Hours Dental Services following a robust Competitive Process.

Services are expected to commence on 1st April 2025 and end 31st March 2030.

The contract will be delivered under a Personal Dental Services Agreement (PDS) for a duration of 4 years with the commissioner having the option to extend the Contract for up to a further 12 months.

The lifetime value of the contract (including extensions) is £688,321.

This is a existing service and has been awarded to an existing provider.

II.2.5) Award criteria

Quality criterion - Name: Integration, Collaboration & Service Sustainability / Weighting: 28.00%

Quality criterion - Name: Quality and Innovation / Weighting: 38.00%

Quality criterion - Name: Improving access, reducing health inequalities and facilitating Choice / Weighting: 14.00%

Quality criterion - Name: Social Value / Weighting: 20.00%

Price - Weighting: 0.00% Pass/Fail

II.2.11) Information about options

Options: Yes

Description of options

Services are expected to commence on 1st April 2025 and end 31st March 2029 with an option for the Commissioner to extend for a further 12 months until 31st March 2030.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Lowestoft or Great Yarmouth

Lot No

2

II.2.2) Additional CPV code(s)

- 85130000 - Dental practice and related services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Lowestoft or Great Yarmouth

II.2.4) Description of the procurement

Lot 2 - Lowestoft or Great Yarmouth

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) intend to award a contract to Night Dental Ltd for Lot 2 Lowestoft or Great Yarmouth for the Provision of Out of Hours Dental Services following a robust Competitive Process.

Services are expected to commence on 1st April 2025 and end 31st March 2030.

The contract will be delivered under a Personal Dental Services Agreement (PDS) for a duration of 4 years with the commissioner having the option to extend the Contract for up to a further 12 months.

The lifetime value of the contract (including extensions) is £358,041.

This is a existing service and has been awarded to an existing provider.

II.2.5) Award criteria

Quality criterion - Name: Quality and Innovation / Weighting: 38.00%

Quality criterion - Name: Integration, Collaboration & Service Sustainability / Weighting: 28.00%

Quality criterion - Name: Improving access, reducing health inequalities and facilitating Choice / Weighting: 14.00%

Quality criterion - Name: Social Value / Weighting: 20.00%

Price - Weighting: Pass/Fail 0.00%

II.2.11) Information about options

Options: Yes

Description of options

Services are expected to commence on 1st April 2025 and end 31st March 2029 with an option for the Commissioner to extend for a further 12 months until 31st March 2030.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Kings Lynn

Lot No

3

II.2.2) Additional CPV code(s)

- 85130000 - Dental practice and related services

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

Kings Lynn

II.2.4) Description of the procurement

Lot 3 - Kings Lynn:

The service is expected to cover the following:
2 sessions on Saturdays

1 session on Sundays
1 session on Bank Holidays

The Commissioner would expect 6 patients to be seen per session.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 20:00%

Quality criterion - Name: Quality and Innovation / Weighting: 38:00%

Quality criterion - Name: Integration, Collaboration & Service Sustainability / Weighting: 28:00%

Quality criterion - Name: Improving access, reducing health inequalities and facilitating Choice / Weighting: 14:00%

Price - Weighting: Pass/Fail 0.00%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-000118](#)

Section V. Award of contract

Lot No

1

Title

Provision of Out of Hours Dental Services for Lot 1 - Norwich

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Night Dental Ltd

8 Bromley Street

Birmingham

B9 4AN

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £688,321

Total value of the contract/lot: £688,321

Section V. Award of contract

Lot No

2

Title

Provision of Dental Out of Hours for Lot 2 - Lowestoft or Great Yarmouth

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Night Dental Ltd

8 Bromley Street

Birmingham

B9 4AN

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £358,041

Total value of the contract/lot: £358,041

Section V. Award of contract

Title

Provision of Dental Out of Hours for Lot 3 Kings Lynn

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 10th March 2025. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR

Written representations need to be sent via the Atamis e-tendering portal, Project Reference: C324205 - COMP: Dental Out of Hours: Norwich, Lowestoft or Great Yarmouth and Kings Lynn.

The award decision makers are NHS Norfolk and Waveney ICB, the Competitive Process was approved by Primary Care Commissioning Committee.

No conflicts of interest were flagged as part of this process.

The Key Criteria were weighted as follows;

- Quality & Innovation – 38:00%
- Value – 0.00% (This was scored as Pass/Fail)
- Integration, Collaboration and Service Sustainability – 28.00%
- Improving Access, Reducing Health Inequalities and Facilitating Choice – 14.00%
- Social Value – 20.00%

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourts ofjustice.com>

VI.4.2) Body responsible for mediation procedures

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>