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Planning

Care and support at home

Liverpool City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

DN764781

Description

MARKET INTEREST ASSESSMENT - CARE AND SUPPORT AT HOME

The Council is seeking to understand providers views on the design of their Care at Home contract.

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2033

- 8 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services
- 98513310 - Home-help services

Contract locations

- UKD7 - Merseyside

Engagement

Engagement deadline

25 March 2025

Engagement process description

The Council is seeking to engage with domiciliary care providers in the market to inform the design and delivery of a 'Care at home' contract.

As of November 2024, Liverpool City Council procures approximately 44,000 hours of home care each week, supporting 2,500 people at any one time. The 2024-25 budgeted cost of this service is £32m.

The Council have developed a market interest questionnaire which sets out the information the Council is seeking from providers. The opportunity can be accessed through the Council's procurement portal <https://www.the-chest.org.uk/> then click 'Current Opportunities' and search reference DN764781.

The closing date for responses to the questionnaire is Tuesday 25 March 2025 at 11am. The opportunity is open for the Council to view responses as soon as they are submitted.

Clarifications should be raised using the messaging section in the procurement portal.

The Council intends to initiate a competitive tendering process for providers to deliver its chosen model within the next six months.

Contracting authority

Liverpool City Council

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