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Contract

Integrated Advocacy Service

Staffordshire County Council

F20: Modification notice

Notice identifier: 2023/S 000-007332

Procurement identifier (OCID): ocds-h6vhtk-02b6d3

Published 14 March 2023, 9:41am

Section I: Contracting authority/entity

I.1) Name and addresses

Staffordshire County Council

No. 2 Staffordshire Place, Tipping Street, Stafford

Stafford

ST16 2DH

Contact

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Email

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Telephone

+44 1785278192

Country

United Kingdom

Region code

UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.staffordshire.gov.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Advocacy Service

Reference number

IA2419

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Council wishes to commission an Integrated Advocacy Service for the provision of statutory advocacy for eligible Individuals across Staffordshire.

The Council invites suppliers to tender for an integrated approach to the coordination and delivery of a range of statutory advocacy services outlined below:

- a) Independent Advocacy under the Care Act 2014;
- b) Independent Advocacy for Prisoners under the Care Act 2014;
- c) Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards and Trained Representatives. Where the Individual has no family/friends

to represent them, an advocate and/or trained person may be appointed to be the Rule 1.2 Representative;

d) Independent Mental Health Advocacy (IMHA); and

e) Independent Health Complaints Advocacy Service (ICAS).

In the provision of the Services, the Provider will:

a. Provide a single point of access model that promotes a triage approach to ensure Individuals get the right advice, support and/or services required;

b. Make use of digital;

c. Recognise the benefits of strength-based and an Asset Based Approach to improving health and wellbeing, promoting independence and building community capacity;

d. Be strongly encouraged to develop a model that uses volunteers to fulfil some of the roles where it is safe and appropriate to do so; it adds value to and improves the outcomes of the Service; and provides a valuable experience to the volunteer; and

e. Target and support those with greatest need.

The tender will be procured via an open tender process.

Tenderers may submit as a provider or lead provider in the form of a consortia, or partnership arrangement or through sub-contracting arrangements with other

organisations to deliver all of the service requirements within the Service Specification.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in days

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-030516](#)

Section V. Award of contract/concession

Contract No

IA2419

Title

Integrated Advocacy Service

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

3 December 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Asist

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

Companies House

03068125

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,889,868

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85000000 - Health and social work services

VII.1.3) Place of performance

NUTS code

- UKM - Scotland

VII.1.4) Description of the procurement:

The Council wishes to commission an Integrated Advocacy Service for the provision of statutory advocacy for eligible Individuals across Staffordshire.

The Council invites suppliers to tender for an integrated approach to the coordination and delivery of a range of statutory advocacy services outlined below:

- a) Independent Advocacy under the Care Act 2014;
- b) Independent Advocacy for Prisoners under the Care Act 2014;
- c) Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty

Safeguards and Trained Representatives. Where the Individual has no family/friends to represent them, an advocate and/or trained person may be appointed to be the Rule 1.2 Representative;

- d) Independent Mental Health Advocacy (IMHA); and
- e) Independent Health Complaints Advocacy Service (ICAS).

In the provision of the Services, the Provider will:

- a. Provide a single point of access model that promotes a triage approach to ensure Individuals get the right advice, support and/or services required;
- b. Make use of digital;
- c. Recognise the benefits of strength-based and an Asset Based Approach to improving health and wellbeing, promoting independence and building community capacity;
- d. Be strongly encouraged to develop a model that uses volunteers to fulfil some of the roles where it is safe and appropriate to do so; it adds value to and improves the outcomes of the Service; and provides a valuable experience to the volunteer; and
- e. Target and support those with greatest need.

A contract variation was issued on the 2.4.22 which includes the provision of Co-Production and Self Advocacy.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£2,289,368

VII.1.7) Name and address of the contractor/concessionaire

Asist

Stoke-on-trent

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

03068125

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A contract variation was issued on the 2.4.22 which changed the awarded value to up to £2,289,368. This is due to the provision of Co-Production and Self Advocacy.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The contract has been modified to allow for additional funding for the development of a Co-Production and Self-Advocacy service which commenced in April 2022.

The County Council's new Care Commissioning Strategic Delivery Plan 2022/23 identifies that there are six cross-cutting themes, across all projects in the Directorate, that set out the Directorate's ambition for transformation.

One of these projects is Co-Production which will include:

- Involving people in the design of services and understanding their experience is important to ensure that services are appropriate and good quality.
- We will strengthen arrangements for co-production, including to develop ways of measuring the people's experiences and outcomes of adult social care assessments and reviews, and to ensure that people have an opportunity to shape care services that are commissioned on their behalf.

There is a recognition that some people with specific needs will require specialist support to enable them to genuinely have an equal opportunity to express their views, share their experiences and have their voices heard. To evidence the Council's ongoing commitment to this work, as one of our priorities, genuine Co-Production needs to be embedded on an ongoing basis.

At the time of tendering for the Integrated Advocacy Service (August 2021), the new Delivery Plan and associated priorities was not in place.

This modification will need to apply to the full contract term.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,889,868

Total contract value after the modifications

Value excluding VAT: £2,289,368