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Planning

## **Contract for Provision of Information Advice and Guidance Services in County Durham**

Durham County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-007318

Procurement identifier (OCID): ocds-h6vhtk-04e82c ([view related notices](#))

Published 26 February 2025, 3:22pm

### **Scope**

#### **Description**

This is for the provision of information , advice and guidance across County Durham. The service will be a free, independent, impartial, high quality service offering information, advice and casework services to maximise entitlement to, and raise awareness of, benefits, debt advice and a wide range of advice services to facilitate sustainable applications.

There will be 3 lots :

1 Healthier and Wealthier

2 General IAG

3 Appeal Support

the overall annual budget available is £500,000

### **Total value (estimated)**

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 October 2025 to 30 September 2027
- 2 years

### **Main procurement category**

Services

### **CPV classifications**

- 75200000 - Provision of services to the community
- 85300000 - Social work and related services

### **Contract locations**

- UKC14 - Durham CC

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## **Engagement**

### **Engagement deadline**

5 March 2025

## **Engagement process description**

Adverts are placed on Proactis Portal, and NEPO Open portal. Details include the email contact to obtain an invite to the virtual sessions being presented (Microsoft Teams)

[www.open-uk.org](http://www.open-uk.org)

reference: OPEN2025280

04/03/2025 - 10am to 11am

OR

05/03/2025 - 2.30pm to 3.30pm

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## **Participation**

### **Particular suitability**

Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

1 April 2025

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## Procedure

### Special regime

Light touch

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## Contracting authority

### Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: [corporate.procurement@durham.gov.uk](mailto:corporate.procurement@durham.gov.uk)

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government