

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/007318-2025>

Planning

Contract for Provision of Information Advice and Guidance Services in County Durham

Durham County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-007318

Procurement identifier (OCID): ocds-h6vhtk-04e82c ([view related notices](#))

Published 26 February 2025, 3:22pm

Scope

Description

This is for the provision of information , advice and guidance across County Durham. The service will be a free, independent, impartial, high quality service offering information, advice and casework services to maximise entitlement to, and raise awareness of, benefits, debt advice and a wide range of advice services to facilitate sustainable applications.

There will be 3 lots :

1 Healthier and Wealthier

2 General IAG

3 Appeal Support

the overall annual budget available is £500,000

Total value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- 2 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community
- 85300000 - Social work and related services

Contract locations

- UKC14 - Durham CC

Engagement

Engagement deadline

5 March 2025

Engagement process description

Adverts are placed on Proactis Portal, and NEPO Open portal. Details include the email contact to obtain an invite to the virtual sessions being presented (Microsoft Teams)

www.open-uk.org

reference: OPEN2025280

04/03/2025 - 10am to 11am

OR

05/03/2025 - 2.30pm to 3.30pm

Participation

Particular suitability

Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 April 2025

Procedure

Special regime

Light touch

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: corporate.procurement@durham.gov.uk

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government