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Contract

International Secure Delivery

Home Office

F03: Contract award notice

Notice identifier: 2023/S 000-007315

Procurement identifier (OCID): ocds-h6vhtk-02be06

Published 14 March 2023, 8:41am

Section I: Contracting authority

I.1) Name and addresses

Home Office

2 Marsham Street

London

SW1P 4DF

Contact

Lisa Griffiths

Email

Lisa.Griffiths1@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

International Secure Delivery

Reference number

C8937

II.1.2) Main CPV code

- 79571000 - Mailing services

II.1.3) Type of contract

Services

II.1.4) Short description

Her Majesty's Passport Office (HMPO), which is one of the operational commands within the Home Office, has a contract for international secure delivery mail services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £68,500,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 60160000 - Mail transport by road
- 60220000 - Mail transport by railway
- 60620000 - Transport by water of mail
- 64100000 - Post and courier services
- 64120000 - Courier services
- 64121100 - Mail delivery services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Global

II.2.4) Description of the procurement

Her Majesty's Passport Office (HMPO), which is part of the Home Office, has a contract for international secure delivery mail services. This contract is due to expire in 2023 and will be re-competed. HMPO would like to procure services for secure delivery to Global overseas locations. The primary objective of the upcoming tender is to maintain business continuity of a range of existing International Secure Delivery services, including but not limited to:— Deliver international centrally printed passports and return supporting documents, securely and promptly, from the Organisation in the UK to international domestic addresses, Visa Application Centres, Embassies, other designated UK government locations worldwide and Government Offices in Overseas Territories and Gibraltar.— Transfer international applications, securely and promptly, from Visa Application Centres, Embassies or other designated UK government locations worldwide, to HMPO sites in the UK.— Transfer international applications, securely and promptly, from Government Offices in Overseas Territories, to a HMPO site in the UK.— Other requirements for parts of the Home Office for international secure mail, such as General Register Office (GRO)- Collect Emergency Travel Documents and associated items

printed in overseas locations on behalf of the Foreign and Commonwealth Office (FCDO)

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Price / Weighting: 40

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Price is not the only award criterion and all criteria are stated only in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005956](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

C8937

Title

International Secure Delivery

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 February 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DHL Global Forwarding UK Ltd

Eastworth House, Eastworth Road,

Chertsey

KT16 8SH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £65,800,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Home Office

2 Marsham Street

London

SW1P 4DF

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Home office

2 Marsham Street

London

SW1P 4DA

Country

United Kingdom