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Contract

AI Transcription Tool

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-007302

Procurement identifier (OCID): ocds-h6vhtk-0429e5

Published 26 February 2025, 2:32pm

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Mr Russell Mercer

Email

rmerc@swindon.gov.uk

Telephone

+44 1793463000

Country

United Kingdom

Region code

UKK14 - Swindon

Internet address(es)

Main address

<https://www.swindon.gov.uk/>

Buyer's address

<https://www.swindon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AI Transcription Tool

Reference number

DN748747

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract award notice for the provision of an AI Transcription Tool to support administrative tasks across the council, for an initial contract term of 12 months estimated to start on 13 February 2025. From the end of the initial period, the council has an option to extend the contract for a further 6 periods of 12 months. Total potential term 7 years. We expect to use 31,912 hours per year, however, this volume is not guaranteed. The initial 12 month term of the Contract is an estimated value between £80,000.00 and £300,000.00. The estimated value of the option to extend for a 12 month period is £80,000.00 and £300,000.00. The estimated potential total contract period of 7 years shall be between £560,000.00 and £2,100,000.00.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,100,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72262000 - Software development services

- 72212000 - Programming services of application software
- 72263000 - Software implementation services

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Contract award notice for the provision of an AI Transcription Tool to support administrative tasks across the council, for an initial contract term of 12 months estimated to start on 13 February 2025. From the end of the initial period, the council has an option to extend the contract for a further 6 periods of 12 months. Total potential term 7 years. We expect to use 31,912 hours per year, however, this volume is not guaranteed. The initial 12 month term of the Contract is an estimated value between £80,000.00 and £300,000.00. The estimated value of the option to extend for a 12 month period is £80,000.00 and £300,000.00. The estimated potential total contract period of 7 years shall be between £560,000.00 and £2,100,000.00.

II.2.5) Award criteria

Quality criterion - Name: Q6.1.1a - Functional Capabilities / Weighting: 9%

Quality criterion - Name: Q6.1.1b - Non-functional capabilities / Weighting: 9%

Quality criterion - Name: Q6.1.1c - Customisation options / Weighting: 9%

Quality criterion - Name: Q6.1.1d - Offline capabilities / Weighting: 8%

Quality criterion - Name: Q6.1.2a - Security / Weighting: 5%

Quality criterion - Name: Q6.1.2b - Privacy / Weighting: 5%

Quality criterion - Name: Q6.1.2c - Compliance / Weighting: 10%

Quality criterion - Name: Q6.1.3a - Implementation / Weighting: 6%

Quality criterion - Name: Q6.1.3b - Training / Weighting: 7%

Quality criterion - Name: Q6.1.3c - Support / Weighting: 7%

Quality criterion - Name: Q6.1.4a - Reporting and analytics / Weighting: 5%

Quality criterion - Name: Q6.1.5a - Social Value / Weighting: 10%

Price - Weighting: 10%

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term of 12 months estimated to start on 13 February 2025. From the end of the initial period, the council has an option to extend the contract for a further 6 periods of 12 months. Total potential term 7 years. We expect to use 31,912 hours per year, however, this volume is not guaranteed.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000009](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 January 2025

V.2.2) Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 19

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Beam Up Ltd

Senna Building, Gorsuch Place

London

E2 8JF

Country

United Kingdom

NUTS code

- UKK14 - Swindon

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

SN1 2JH

Country

United Kingdom